

Yan Jin

Georgia Athletic Association Professor
Assistant Department Head
Advertising and Public Relations
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Grady College of Journalism and
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Education

Ph.D. in Journalism, with **M.A. in Statistics (Minor)**, University of Missouri-Columbia

M.A. in Journalism, University of Missouri-Columbia

B.A. in Advertising, Peking University, China

Academic Positions

University of Georgia (UGA), Athens, GA, August 2014-present

Grady College of Journalism and Mass Communication:

- Endowed Professorship: **Georgia Athletic Association Professor** in Grady College (November 2018-present)
- **Professor of Public Relations** (Tenured, August 2018-present), Department of Advertising and Public Relations
- **Associate Director, Center for Health & Risk Communication** (August 2014-present)
- Administrative Appointment: **Assistant Department Head, Advertising and Public Relations** (August 2017-present)
- Associate Professor of Public Relations (Tenured, August 2014-July 2018), Department of Advertising and Public Relations

Virginia Commonwealth University (VCU), Richmond, VA, August 2005-June 2014

Richard T. Robertson School of Media & Culture:

- Associate Professor of Public Relations (Tenured, July 2011-June 2014)
- Assistant Professor of Public Relations (August 2005-June 2011)
- Founder and Executive Director, Center for Media+Health (2013-2014)
- Administrative Appointments: Associate Director for Research and Outreach (2013-2014), Interim Director (2011-2013), Assistant Director (2010-2011), Graduate Director (2008-2010), Program Director and Advisor for Strategic Public Relations Masters Program (2008-2010), Undergraduate Public Relations Sequence Coordinator (2008-2010)

Honors and Awards

Overall Achievement Recognitions

- A Top 6 “Most Published Author” in Public Relations Review and A Top 16 “Most Cited Author” in Public Relations Review articles¹, Public Relations Review, 2021
- Kitty O. Locker Outstanding Researcher Award², Association for Business Communication (ABC), 2019
- A Top 27 “Most Cited Public Relations Author”³, *Journal of Public Relations Research*, 2019

¹ Page, T. G., & Capizzo, L. W. (2021). From “an open field” to established “waves”: Public relations scholarship through the lens of Public Relations Review. *Public Relations Review*, 47(5), 102115. [see p. 6-7 for the mentions]

² This international award is given annually, which "recognizes and encourages excellence in business communication research" and is awarded to an "ABC member whose research has made an outstanding contribution to the business communication discipline" (www.businesscommunication.org).

³ Ki, E.-J., Pasadeos, Y., & Ertem-Eray, T. (2019). Growth of public relations research networks: a bibliometric analysis. *Journal of Public Relations Research*, 31(1-2), 5-31. [see p. 12 for the mention]

- Georgia Athletic Association Professorship in Grady College, UGA, appointed in November 2018
- Kriehbaum Under-40 Award⁴, for Outstanding Achievement in Research, Teaching and Public Service, Association for Education in Journalism and Mass Communication (AEJMC), 2014
- A Top 2 “Most Productive Scholar” in Crisis Communication⁵, *International Journal of Strategic Communication*, 2014
- Elected Member, Arthur W. Page Society⁶, 2016
- Fulbright Specialist Roster Member⁷ (2017-2020), U.S. Department of State, Bureau of Educational and Cultural Affairs, 2017

Research Honors and Awards

- Emerald Literati Award for Excellence – Highly Commended Paper, *Corporate Communications: An International Journal*, 2019
- Best Faculty Paper, Public Relations (PR) Division, International Communication Association Conference, 2018
- *Asian Journal of Communication* Best Paper Award, International Communication Division, AEJMC, 2017
- Page Legacy Scholar, Arthur W. Page Center for Integrity in Public Communication, 2013, 2016, 2017, 2019, 2020, 2022
- “Superstar Researcher” Recognition, Office of the Provost, UGA, 2016, 2017
- Best of *Public Relations Journal* Award (Top 5 Papers in the journal, 2015-2016), Public Relations Society of America (PRSA) International Conference, 2016
- The International ABERJE Award, International Public Relations Research Conference (IPRRC), 2016, 2018
- Top 5 Best Faculty Paper, PR Division, International Communication Association Conference, 2015
- Boston University Award for the Top Paper About PR and the Social and Emerging Media, IPRRC, 2015
- IPR Top 3 Papers of Practical Significance Award, IPRRC, 2014, 2015
- Best Presentation Award, Corporate Communication International’s (CCI) Conference on Corporate Communication, 2014
- IPRRC Top 6 Articles (PR Research Showcase Presentations), PRSA International Conference, 2013
- First Place Outstanding Poster Award, PR Division, AEJMC Conference, 2013
- Top Paper Award, IPRRC, 2004, 2005, 2006, 2009
- Excellence in Research Award, College of Humanities and Sciences, VCU, 2008
- Top Paper Award, PR Division, AEJMC Conference, 2007
- Top Paper Award, Newspaper Division, AEJMC Conference, 2004
- Academic Scholarship Award for Outstanding Research, Annual Summit on the Future of Measurement for Professional Communicators, 2004
- Top Paper Award, PR Division, National Communication Association Conference, 2003

Teaching Honors and Awards

- Top 5 Teaching Paper, PR Division, AEJMC Conference, 2017
- Faculty Advisor for Honorable Mention Team, Bateman Case Study Competition, Public Relations Student Society of America, 2017
- Service-Learning Project Award, Service Learning Program, VCU, 2013
- Outstanding Faculty Member, Richard T. Robertson School of Media & Culture, VCU, 2008 and 2010
- Center for Teaching Excellence Small Grant Award, College of Humanities and Sciences, VCU, 2010

⁴ This national award is given annually, recognizing the recipient’s outstanding achievement in research, teaching, and public service.

⁵ Ha, J. H., & Boynton, L. (2014). Has crisis communication been studied using an interdisciplinary approach? A 20-year content analysis of communication journals. *International Journal of Strategic Communication*, 8, 29-44. [see p. 38-39 for the mention]

⁶ Page Society membership consists “primarily of chief communication officers of Fortune 500 corporations and leading non-profit organizations, the CEOs of the world’s foremost public relations agencies, and academics from top business and communications schools who have distinguished themselves teaching and/or studying corporate communications” (www.awpagesociety.com/site/membership).

⁷ Members are eligible to be matched with projects designed by international host institutions.

- Faculty Advisor for Winning Cases, Case Study Competition in Corporate Communications, Arthur W. Page Society, 2005 (First Place), 2006 (Second Place)

Service Recognition

- “2016 Top Reviewer” Recognition, *Journalism and Mass Communication Quarterly*, 2017

RESEARCH:

Google Scholar Citation Summary (as of December 31, 2021): Citations: 7533; h-index: 39; i10-index: 82

Scholarly Publications

Scholarly Books (4)

- Taylor Voges and **Yan Jin** (forthcoming). *Effective and Ethical Team Management of Sticky Crisis Communication Challenges*. Business Expert Press.
- **Yan Jin** and Lucinda Austin (2022). *Social Media and Crisis Communication, Second Edition* (Eds.), Routledge.
- **Yan Jin**, Bryan Reber, and Glen Nowak (2021). *Advancing Crisis Communication Effectiveness: Integrating Public Relations Scholarship with Practice* (Eds.), Routledge.
- Lucinda Austin and **Yan Jin** (2017). *Social Media and Crisis Communication, First Edition* (Eds.), Routledge. Featured by **IPR’s Digital Media Research Center**.

Refereed Journal Articles (98)

1. Taylor Voges, **Yan Jin**, Xianyan Chen, and Bryan Reber (accepted). “What Drives a Tough Call: Determining the Importance of Contingency Factors and Individual Characteristics in Communication Executives’ Stance Decision-Making through a Conjoint Analysis.” *Public Relations Review*.
2. Xuerong Lu, Santosh Vijaykumar, **Yan Jin**, Daniel Rogerson (2022). “Think Before You Share: Beliefs and Emotions that Shaped COVID-19 (Mis)information Vetting and Sharing Intentions among WhatsApp Users in the United Kingdom.” *Telematics and Informatics*, 67, 101750. doi: 10.1016/j.tele.2021.101750
3. Santosh Vijaykumar, Daniel Rogerson, **Yan Jin**, and Mariella Silva de Oliveira Costa (published online, 2021; 2022). “Dynamics of Feedback Behaviours to Social Peers Sharing COVID-19 Misinformation on WhatsApp in Brazil.” *Journal of the American Medical Informatics Association*, 29(1), 33-42. doi: 10.1093/jamia/ocab219 Included in **National Center for Biotechnology Information’s (NCBI) PubMed, U.S. National Library of Medicine**.
4. Lucinda Austin, **Yan Jin**, Brooke Liu, and Seoyeon Kim (published online, 2021). “Coping with Outbreaks: Towards an Infectious Disease Threat (IDT) Appraisal Model for Risk Communication.” *Health Communication*. doi: 10.1080/10410236.2021.2006394
5. Augustine Pang, **Yan Jin**, Youngji Seo, Sung In Choi, Hui-Xun Teo, Phuong D. Le, and Bryan Reber (published online, 2021). “Breaking the sound of silence: Explication in the use of strategic silence in crisis communication.” *International Journal of Business Communication*. doi: 10.1177/23294884211046357
6. Youngji Seo, Silvia Ravazzani, Hyoyeun Jun, **Yan Jin**, Alfonsa Butera, Alessandra Mazzei, and Bryan Reber (2021). “Unintended Effects of Risk Communication: Impacts of Message Fatigue, Risk Tolerance, and Trust in Public Health Information on Psychological Reactance.” *Journal of International Crisis and Risk Communication Research*, 4(3), 517-544. doi: 10.30658/jicrcr.4.3.3
7. Yen-I Lee, Xuerong Lu, and **Yan Jin** (2021) “Uncertainty Management in Organizational Crisis Communication: The Impact of Crisis Responsibility Uncertainty and Attribution-based Emotions on Publics’ Further Crisis Information Seeking.” *Journal of Communication Management*, 25(4), 437-453. doi: 10.1108/JCOM-02-2021-0018
8. Santosh Vijaykumar, **Yan Jin**, Daniel Rogerson, Xuerong Lu, Swati Sharma, Anna Maughan, Bianca Fadel, Mariella Silva de Oliveira Costa, Claudia Pagliari, and Daniel Morris (2021). “How Shades of Truth and Age Affect Responses to COVID-19 (Mis)information: Randomized Survey Experiment among WhatsApp Users in UK and Brazil.” *Humanities and Social Sciences Communications*, 8, 88.

doi: 10.1057/s41599-021-00752-7

9. Hyoyeun Jun and **Yan Jin** (2021). “The Conceptualization of Risk Tolerance and Scale Development for Measuring Publics’ Tolerance of Individual Health Risks.” *Journal of International Crisis and Risk Communication Research*, 4(1), 29–72. doi: 10.30658/jicrcr.4.1.2
10. **Yan Jin**, Yen-I Lee, Brooke Liu, Lucinda Austin, and Seoyeon Kim (2021). “How College Students Assess the Threat of Infectious Diseases: Implications for University Leaders and Health Communicators.” *Journal of International Crisis and Risk Communication Research*, 4(1), 129–164. doi: 10.30658/jicrcr.4.1.5
11. Yuan Zhang, Yifeng Lu, **Yan Jin**, and Yubin Wang (2021). “Individualizing Mental Health Responsibilities on Sina Weibo: A Content Analysis of Depression Framing by Media Organizations and Mental Health Institutions.” *Journal of Communication in Healthcare: Strategies, Media and Engagement in Global Health*, 14(2), 163-175. doi: 10.1080/17538068.2020.1858220
12. **Yan Jin**, Irina Iles, Lucinda Austin, Brooke Liu, and Gregory Hancock (2020). “The Infectious Disease Threat (IDT) Appraisal Model: How Perceptions of IDT Predictability and Controllability Predict Individuals’ Responses to Risks.” *International Journal of Strategic Communication*, 14(4), 246-271. doi: 10.1080/1553118X.2020.1801691
13. **Yan Jin**, Toni van der Meer, Yen-I Lee, and Xuerong Lu (2020). “The Effects of Corrective Communication and Employee Backup on the Effectiveness of Fighting Crisis Misinformation.” *Public Relations Review*, 46(3), 101910. doi: 10.1016/j.pubrev.2020.101910. Featured by **IPR’s Organizational Communication Research Center**.
14. Xuerong Lu and **Yan Jin** (2020). “Information Vetting as a Key Component in Social-Mediated Crisis Communication: An Exploratory Study to Examine the Initial Conceptualization.” *Public Relations Review*, 46(2), 101891. doi: 10.1016/j.pubrev.2020.101891
15. Brooke Liu, Lucinda Austin, Yen-I Lee, **Yan Jin**, and Seoyeon Kim (2020). “Telling the Tale: The Role of Narratives in Helping People Respond to Crises.” *Journal of Applied Communication Research*, 48(3), 328-349. doi: 10.1080/00909882.2020.1756377 Featured by **Communication Currents** (“Crisis Narratives during a Hypothetical Public Health Crisis,” 6/11/2020), **National Communication Association**.
16. Sungsu Kim, **Yan Jin**, and Bryan Reber (2020). “Assessing an Organizational Crisis at the Construal Level: How Psychological Distance Impacts Publics’ Crisis Responses.” *Journal of Communication Management*, 24(4), 319-337. doi: 10.1108/JCOM-11-2019-0148
17. Toni van der Meer and **Yan Jin** (2020). “Seeking Formula for Misinformation Treatment in Public Health Crises: The Effects of Corrective Information Type and Source.” *Health Communication*, 35(5), 560-575. doi: 10.1080/10410236.2019.1573295 Included in **National Center for Biotechnology Information’s (NCBI) PubMed, U.S. National Library of Medicine**.
18. Sungsu Kim and **Yan Jin** (2020). “Organizational Threat Appraisal by Publics: The Effects of Perceived Temporal Distance on Health Crisis Outcomes.” *International Journal of Communication*, 14, 4075-4095.
19. **Yan Jin**, Lucinda Austin, Santosh Vijaykumar, Hyoyeun Jun, and Glen Nowak (2019). “Communicating about Infectious Disease Threats: Insights from Public Health Information Officers.” *Public Relations Review*, 45(1), 167-177. doi: 10.1016/j.pubrev.2018.12.003
20. Itsaso Manias-Muñoz, **Yan Jin**, and Bryan Reber (2019). “The State of Crisis Communication Research and Education through the Lens of Crisis Scholars: An International Delphi Study.” *Public Relations Review*, 45(4), 101797. doi: 10.1016/j.pubrev.2019.101797
21. Yi-Ru Regina Chen, Alice Yang Cheng, Flora Hung-Baesecke, and **Yan Jin** (2019). “Engaging International Publics via Mobile-Enhanced CSR (mCSR): A Cross-National Study on Stakeholder Reactions to Corporate Disaster Relief Efforts.” *American Behavioral Scientist*, 63(12), 1603-1623. doi: 10.1177/0002764219835258
22. Youngji Seo, Marilyn Primovic, and **Yan Jin** (2019). “Social Media Strategies for Overcoming Stakeholder Social Media Fatigue: A Dialogue Approach.” *Journal of Business Strategy* (Special Issue of Corporate Communication – Transformation of Strategy), 40(6), 40-48. doi: 10.1080/10410236.2019.1573295
23. Alice Yang Cheng, Yi-Ru Regina Chen, **Yan Jin**, and Flora Hung-Baesecke (2019). “When CSR Meets Mobile SNA Users in Mainland China: An Examination of Gratifications Sought, CSR Motives, and Relational Outcomes in Natural Disasters.” *International Journal of Communication*, 13, 319-341.

24. Yen-I Lee, Yuan Zhang, **Yan Jin**, Sungsu Kim, Ernest Martin Jr., and Joshua Smith (2019). "Opening the Minds' Eye: The Pivotal Role of Sympathy in Depression Coverage Effectiveness." *Communication Studies*, 70(5), 633-653. doi: 10.1080/10510974.2019.1650086
25. Jeanine Guidry, Sungsu Kim, Michael Cacciatore, **Yan Jin**, and Marcus Messner (2019). "Dissecting the Root of Vaccine Misinformation on Pinterest: A Content Analysis of Vaccine-Related Pins by Influential Social Media Accounts." *Electronic Journal of Communication*, 29 (1&2).
26. Yen-I Lee and **Yan Jin** (2019). "Crisis Information Seeking and Sharing (CISS): Scale Development for Measuring Publics' Communicative Behavior in Social-Mediated Public Health Crises." *Journal of International Crisis and Risk Communication Research*, 2(1), 13-38. doi: 10.30658/jicrcr.2.1.2
27. Sungsu Kim, Ivanka Pjesivac, and **Yan Jin** (2019). "Effects of Message Framing on Influenza Vaccination: Understanding the Role of Risk Disclosure, Perceived Vaccine Efficacy, and Felt Ambivalence." *Health Communication*, 34(1), 21-30. doi: 10.1080/10410236.2017.1384353 Included in **National Center for Biotechnology Information's (NCBI) PubMed, U.S. National Library of Medicine.**
28. Alice Yang Cheng, **Yan Jin**, Flora Hung-Baesecke, and Yi-Ru Regina Chen (2019). "Mobile Corporate Social Responsibility (mCSR): Examining Publics' Responses to CSR-Based Initiatives in Natural Disasters." *International Journal of Strategic Communication*, 13(1), 76-93. doi: 10.1080/1553118X.2018.1524382
29. **Yan Jin**, Lucinda Austin, LaShonda Eaddy, Shelley Spector, Bryan Reber, and Camila Espina (2018). "How Financial Crisis History Informs Ethical Corporate Communication: Insights from Corporate Communication Leaders." *Public Relations Review*, 44(4), 574-584. doi: 10.1016/j.pubrev.2018.06.003
30. Juan Meng, **Yan Jin**, Yen-I Lee, and Solyee Kim (2019). "Can Google Analytics Certification Cultivate PR Students' Competency in Digital Analytics? A longitudinal Pedagogical Research." *Journalism & Mass Communication Educator*, 74(4), 388-406. doi: 10.1177/1077695818816916
31. Yen-I Lee, **Yan Jin**, and Glen Nowak (2018). "Motivating Influenza Vaccination among Young Adults: The Effects of Public Service Advertising Message Framing and Text versus Image Support." *Social Marketing Quarterly*, 24(2), 89-103. doi: 10.1177/1524500418771283
32. Wenbo Li, Glen Nowak, **Yan Jin**, and Michael Cacciatore (2018). "Inadequate and Incomplete: Chinese Newspapers' Coverage of the First Licensed Human Papillomavirus (HPV) Vaccine in China." *Journal of Health Communication*, 23(6), 581-590. doi: 10.1080/10810730.2018.1493060 Included in **National Center for Biotechnology Information's (NCBI) PubMed, U.S. National Library of Medicine.**
33. May Kennedy, Donna McClish, Resa Jones, **Yan Jin**, Diane Wilson, and Diane Bishop (2018). "Effects of An Entertaining, Culturally Targeted Narrative and An Appealing Expert Interview on the Colorectal Screening Intentions of African American Women." *Journal of Community Psychology*, 46(7), 925-940. doi: 10.1002/jcop.21983
34. LaShonda Eaddy and **Yan Jin** (2018). "Crisis History Tells Matter: The Effects of Crisis History and Crisis Information Source on Publics' Cognitive and Affective Responses to Organizational Crisis." *Corporate Communications: an International Journal*, 23(2), 226-241. doi: 10.1108/CCIJ-04-2017-0039 **2019 Emerald Literati Award for Excellence – Highly Commended Paper.**
35. Jeanine Guidry, Lucinda Austin, Kellie Carlyle, Karen Freberg, Michael Cacciatore, **Yan Jin**, and Marcus Messner (2018). "Welcome or Not: Comparing #Refugee Posts on Instagram and Pinterest." *American Behavioral Scientist*, 62(4), 512-531. doi: 10.1177/0002764218760369
36. **Yan Jin**, Augustine Pang, and Joshua Smith (2018). "Crisis Communication and Ethics: The Role of Public Relations." *Journal of Business Strategy*, 39(1), 43-52. doi: 10.1108/JBS-09-2016-0095
37. Santosh Vijaykumar, Glen Nowak, Itai Himelboim, and **Yan Jin** (2018). "Virtual Zika Transmission After the First US Case: Who Said What and How It Spread on Twitter." *American Journal of Infection Control*, 46(5), 549-557. doi: 10.1016/j.ajic.2017.10.015
38. Carly Epstein, Laura Garcia, Rachel Kent, Jessica Podolin, and **Yan Jin** (2018). "Ben & Jerry's Sends Out an S.O.S.: An Analysis of Ben & Jerry's Global Climate Activism." *Case Studies in Strategic Communication*, 7.
39. **Yan Jin**, Yuan Zhang, Yen-I Lee, and Yunbing Tang (2018). "Learn After Reading: Effects of News Framing and Responsibility Attribution on Chinese College Students' Perceived Efficacy in Identifying Others and Themselves with Depression." *Asian Journal of Communication*, 28(1), 55-73. doi: 10.1080/01292986.2017.1318936

40. Jhih-Syuan Lin, Yen-I Lee, **Yan Jin**, and Bob Gilbreath (2017). "Personality Traits, Motivations, and Emotional Consequences of Social Media Usage." *Cyberpsychology, Behavior, and Social Networking*. doi: 10.1089/cyber.2017.0043 Included in **National Center for Biotechnology Information's (NCBI) PubMed, U.S. National Library of Medicine**.
41. Jeanine Guidry, Linda Haddad, **Yan Jin**, and Yuan Zhang (2017). "#Hookah, #Shisha, #Narghile: The Portrayal of #waterpipe Smoking on Instagram." *Journal of Healthcare Communications*, 2(3). doi: 10.4172/2472-1654.100074
42. Jeanine Guidry, **Yan Jin**, Caroline Orr, Marcus Messner, and Shana Meganck (2017). "#Ebola on Instagram and Twitter: How Health Organizations Address the Health Crisis in Their Social Media Engagement." *Public Relations Review*, 43(3), 477-486. doi: 10.1016/j.pubrev.2017.04.009
43. **Yan Jin**, Juan Meng, and Bruce Berger (2017). "The Influence of Communication Leadership Qualities on Effective Crisis Preparedness Strategy Implementation: Insights from a Global Study." *Communication Management Review*, 2(1), 8-9. doi: 10.22522/cmr20170118
44. **Yan Jin**, Jhih-Syuan Lin, Bob Gilbreath, and Yen-I Lee (2017). "Motivations, Consumption Emotions, and Temporal Orientations in Social Media Use: A Strategic Approach to Engaging Stakeholders Across Platforms." *International Journal of Strategic Communication*, 11(2), 115-132. doi: 10.1080/1553118X.2017.1285769 Featured by **IPR's Digital Media Research Center**.
45. Yuan Zhang and **Yan Jin** (2017). "Thematic and Episodic Framing of Depression: How Chinese and American Newspapers Framed a Major Public Health Threat." *Athens Journal of Mass Media and Communication*, 3(2). <http://www.athensjournals.gr/media/2016-1-X-Y-Zhang.pdf>
46. **Yan Jin**, Julia Fraustino, and Brooke Liu (2016). "The Scared, the Outraged, and the Anxious: How Crisis Emotions, Involvement, and Demographics Predict Publics' Conative Coping." *International Journal of Strategic Communication*, 10(4), 289-308. doi: 10.1080/1553118X.2016.1160401
47. Brooke Liu, Julia Fraustino, and **Yan Jin** (2016). "Social Media Use During Disasters: How Information Form and Source Influence Intended Behavioral Responses." *Communication Research*, 43(5), 626-646. doi: 10.1177/0093650214565917 **SAGE Publishing's Top Ten Most Read Communication and Media Studies Articles of 2016** (us.sagepub.com/en-us/nam/communication-and-media-studies-top-ten).
48. Yuan Zhang, **Yan Jin**, Sean Stewart, and Jeannette Porter (2016). "Framing Responsibility for Depression: How U.S. News Media Attribute Causal and Problem-Solving Responsibilities When Covering a Major Public Health Problem." *Journal of Applied Communication Research*, 44(2), 118-135. doi: 10.1080/00909882.2016.1155728
49. Juan Meng, **Yan Jin**, and Flora Hung-Baesecke (2016). "The Role of Leadership Development in Issues Management: An Online Survey of Communication Practitioners in the Greater China Area." *International Journal of Strategic Communication*, 10(5), 410-425. doi: 10.1080/1553118X.2016.1223080
50. Jeusun Kim and **Yan Jin** (2016). "Understanding Emotionally Involved Publics: The Effects of Crisis Type and Felt Involvement on Publics' Emotional Responses to Different Consumer Product Crises." *Corporate Communications: An International Journal*, 21(4), 465-482. doi:10.1108/CCIJ-10-2015-0064
51. Sing-Bik Ngai and **Yan Jin** (2016). "The Effectiveness of Crisis Communication Strategies on Sina Weibo in Relation to the Acceptance of the Strategies by the Chinese publics." *Journal of Business and Technical Communication*, 30(4), 451-494. doi: 10.1177/1050651916651907
52. Jeanine Guidry, **Yan Jin**, Linda Haddad, Yuan Zhang, and Joshua Smith (2016). "How Health Risks Are Pinpointed (or Not) on Social Media: The Portrayal of Waterpipe Smoking on Pinterest." *Health Communication*, 31(6), 659-667. doi: 10.1080/10410236.2014.987468 Included in **National Center for Biotechnology Information's (NCBI) PubMed, U.S. National Library of Medicine**.
53. Yuan Zhang, **Yan Jin**, Jeannette Porter, and Sean Stewart (2016). "Thematic or Episodic? How U.S. Print and Broadcast Media Framed the Public Health Issue of Depression in the Past Three Decades." *Electronic Journal of Communication*, 26 (1&2). <http://www.cios.org/www/ejc/v26n12toc.htm>
54. Augustine Pang, **Yan Jin**, and Benjamin Meng-Keng Ho (2016). "How Crisis Managers Define Ethical Crisis Communication Practice in Singapore: Identifying Organizational Factors that Influence the Adoption of Ethical Stances." *Media Asia*, 43(3-4), 191-207. doi: 10.1080/01296612.2016.1276316
55. Jeanine Guidry, Yuan Zhang, **Yan Jin**, and Candace Parrish (2016). "Portrayals of Depression on Pinterest and Why Public Relations Practitioners Should Care." *Public Relations Review*, 42(1), 232-236. doi: 10.1016/j.pubrev.2015.09.002

56. Lucinda Austin and **Yan Jin** (2015). "Approaching Ethical Crisis Communication with Accuracy and Sensitivity: Exploring Common Ground and Gaps between Journalism and Public Relations." *Public Relations Journal*, 8(5), 1-26. **The Best of PRSA's Public Relations Journal** (2015-2016).
57. Santosh Vijaykumar, **Yan Jin**, and Glen Nowak (2015). "Social Media and the Virality of Risk: The Risk Amplification through Media Spread (RAMS) Model." Special issue on "Information and Communication Technology (ICT) and Crisis, Disaster, and Catastrophe Management", *Journal of Homeland Security and Emergency Management*, 12(3), 653-677. doi: 10.1515/jhsem-2014-0072
58. Yuan Zhang, **Yan Jin**, and Yunbing Tang (2015). "Framing Depression: Cultural and Organizational Influence on Coverage of a Public Health Threat and Attribution of Responsibilities in the Chinese News Media, 2000-2012." *Journalism and Mass Communication Quarterly*, 92(1), 99-120. doi: 10.1177/1077699014558553
59. Jeanine Guidry, Marcus Messner, Kelli Carlyle, and **Yan Jin** (2015). "On Pins and Needles: How Vaccines Are Portrayed on Pinterest." *Vaccine*, 33(39), 5051-5056. doi: 10.1016/j.vaccine.2015.08.064 Included in **National Center for Biotechnology Information's (NCBI) PubMed, U.S. National Library of Medicine**. Featured in "Articles of Interest" by the Centers for Disease Control and Prevention's **(CDC) Health Communication Science Digest (October 2015, Vol. 6, Issue 10e)**.
60. Hongmei Shen, Hua Jiang, **Yan Jin**, and Bey-Ling Sha (2015). "Practitioners' Work-Life Conflict: A PRSA Survey." *Public Relations Review*, 41(4), 415-421. doi: 10.1016/j.pubrev.2015.07.011
61. Yuan Zhang and **Yan Jin** (2015). "Who's Responsible for Depression? Chinese and U.S. Newspaper Framing of Causal and Problem-Solving Responsibilities for Depression, 2000-2012." *Journal of International Communication*, 21(2), 204-225. doi: 10.1080/13216597.2015.1052532
62. Jeanine Guidry, Marcus Messner, **Yan Jin**, and Vivian Medina-Messner (2015). "From #mcdonaldsfail to #dominossucks: An Analysis of Instagram Images about the 10 Largest Fast Food Companies." *Corporate Communications: An International Journal*, 20(3), 344-359. doi: 10.1108/CCIJ-04-2014-0027
63. Brooke Liu, Julia Fraustino, and **Yan Jin** (2015). "How Disaster Information Form, Source, Type, and Prior Disaster Exposure Affect Public Outcomes: Jumping on the Social Media Bandwagon?" *Journal of Applied Communication Research*, 43(1), 44-65. doi: 10.1080/00909882.2014.982685
64. **Yan Jin** (2014). "Examining Publics' Crisis Responses According to Different Shades of Anger and Sympathy." *Journal of Public Relations Research*, 26(1), 79-101. doi: 10.1080/1062726X.2013.848143
65. **Yan Jin**, Brooke Liu, and Lucinda Austin (2014). "Examining the Role of Social Media in Effective Crisis Management: The Effects of Crisis Origin, Information Form, and Source on Publics' Crisis Responses." *Communication Research*, 41(1), 74-94. doi: 10.1177/0093650211423918 **SAGE Publishing's Top-Read Media and Communication Articles of 2014** (www.sagepublications.com/images/promos/comm-top-read.html). **Nominee of 2015 ICA Outstanding Article Award. Full Reproduction in Crisis Communication (SAGE Benchmarks in Communication), W. T. Coombs (Ed.)**.
66. **Yan Jin**, Brooke Liu, Deepa Anagondahalli, and Lucinda Austin (2014). "Scale Development for Measuring Publics' Emotions in Organizational Crises." *Public Relations Review*, 40(3), 509-518. doi: 10.1016/j.pubrev.2014.04.007
67. **Yan Jin**, Bey-Ling Sha, Hongmei Shen, and Hua Jiang (2014). "Tuning in to the Rhythm: The Role of Coping in Strategic Management of Work-Life Conflicts in the Public Relations Profession." *Public Relations Review*, 40(1), 69-78. doi: 10.1016/j.pubrev.2013.11.007
68. Lucinda Austin, Brooke Liu, and **Yan Jin** (2014). "Examining Signs of Recovery: How Senior Crisis Communicators Define Organizational Crisis Recovery." *Public Relations Review*, 40(5), 844-846. doi: 10.1016/j.pubrev.2014.06.003
69. Marcus Messner, Marcia DiStaso, **Yan Jin**, Shana Meganck, Scott Sherman, and Sally Norton (2014). "Influencing Public Opinion from Corn Syrup to Obesity: A Longitudinal Analysis of the References for Nutritional Entries on Wikipedia." *First Monday*, 19(11). <http://firstmonday.org/ojs/index.php/fm/article/view/4823/4162>. doi: 10.5210/fm.v19i11.4823
70. Sukaina Alzyoud, Linda Haddad, Omar El Shahawy, Roula Ghadban Khalid Kheirallah, Khalid Alhawamdeh, and **Yan Jin** (2014). "Patterns of Waterpipe Use among Arab Immigrants in the USA: A Pilot Study." *British Journal of Medicine and Medical Research*, 4(3), 816-827.

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73. Chunxiao Li, Fritz Cropp, Will Sims, and **Yan Jin** (2012). "Perceived Professional Standards and Roles of Public Relations in China: Through the Lens of Chinese Public Relations Practitioners." *Public Relations Review*, 38(5), 704-710. doi: 10.1016/j.pubrev.2012.05.001
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79. Rowena Briones, Beth Kuch, Brooke Liu, and **Yan Jin** (2011). "Keeping Up with the Digital Age: How the American Red Cross Uses Social Media to Build Relationships." *Public Relations Review*, 37(1), 37-43. doi: 10.1016/j.pubrev.2010.12.006 Featured by **IPR's Research Center for Social Media Science**; Listed among "**Most Cited Public Relations Works**", *Journal of Public Relations Research*, 2019.⁸
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81. **Yan Jin**, Augustine Pang, and Glen T. Cameron (2010). "The Role of Emotions in Crisis Responses: Inaugural Test of the Integrated Crisis Mapping (ICM) Model." *Corporate Communication: an International Journal* (Special Issue: Corporate Apologia), 15(4), 428-452. doi: 10.1108/13563281011085529
82. **Yan Jin** and Brooke Liu (2010). "The Blog-mediated Crisis Communication Model: Recommendations for Responding to Influential External Blogs." *Journal of Public Relations Research*, 22(4), 429-455. doi: 10.1080/10627261003801420
83. **Yan Jin** and Soo Yeon Hong (2010). "Explicating Crisis Coping in Crisis Communication." *Public Relations Review*, 36(4), 352-360. doi: 10.1016/j.pubrev.2010.06.002
84. **Yan Jin** (2010). "Emotional Leadership as a Key Dimension of Public Relations Leadership: A National Survey of Public Relations Leaders." *Journal of Public Relations Research*, 22(2), 159-181. doi: 10.1080/10627261003601622 Listed among "**Most Cited Public Relations Works**", *Journal of Public Relations Research*, 2019.⁹

⁸ Ki, E.-J., Pasadeos, Y. & Ertem-Eray, T. (2019). Growth of public relations research networks: a bibliometric analysis. *Journal of Public Relations Research*, 31(1-2), 5-31. [see p. 13 for the mention]

⁹ Ki, E.-J., Pasadeos, Y. & Ertem-Eray, T. (2019). Growth of public relations research networks: a bibliometric analysis. *Journal of Public Relations Research*, 31(1-2), 5-31. [see p. 13 for the mention]

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86. **Yan Jin**, Sun-A Park, and Maria Len-Rios (2010). "Strategic Communication of Hope and Anger: A Case of Duke University's Conflict Management with Multiple Publics." *Public Relations Review*, 36(1), 63-65. doi: 10.1016/j.pubrev.2009.08.015
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97. Shelly Rodgers, **Yan Jin**, Ruth Rettie, Frank Alpert, and Doyle Yoon (2005). "Internet Motives of Users in the US, UK, Australia and Korea: A Cross-Cultural Replication." *Journal of Interactive Advertising*, 6 (1) doi: 10.1080/15252019.2005.10722108 <http://jiad.org/vol6/no1/rodgers/index.htm>.
98. Shelly Rodgers, **Yan Jin**, Yoohyeung Choi, Wanda Siu, and Ann Brill (2005). "House Ads in Print Edition Promote E-newspapers." *Newspaper Research Journal*, 26 (2/3), 95-112. doi: 10.1177/073953290502600208

Book Chapters (28)

1. **Yan Jin** and Santosh Vijaykumar (2022). "Crisis Communication." *The International Encyclopedia of Health Communication* (Eds. E. Ho, C. Bylund, and J. van Weert), Wiley.
2. **Yan Jin** and Lucinda Austin (2021). "A Cocreative Approach to Social-Mediated Crisis Communication: Communicating Health Crises Strategically on Social Media." *The Handbook of Strategic Communication* (Ed. C. Botan), Wiley-Blackwell.
3. Augustine Pang, **Yan Jin**, and Glen Cameron (2021). "Contingency Theory of Strategic Conflict Management: Explicating a 'Grand' Theory of Public Relations." *Public Relations (Handbooks of Communication Science, Vol. 27)* (Ed. C. Valentini), Mouton de Gruyter.

4. Santosh Vijaykumar, **Yan Jin**, and Samantha Vanderslot (2021). "COVID-19 Misinformation: Public Health Impacts, Challenges & Responses (DESINFORMAÇÃO SOBRE A COVID-19: IMPACTOS, DESAFIOS E RESPOSTAS PARA A SAÚDE PÚBLICA)." *Diálogos continentais sobre comunicação em saúde em tempos de pandemia*, Linha Editorial Internacional de Apoio aos Sistemas de Saúde (LEIASS), Volume 6. The National Council of Health Secretaries (Conass) and the Institute of Hygiene and Tropical Medicine of the University Nova de Lisboa (IHMT-NOVA), Brazil. [This book chapter is written in English and published in Portuguese.]
5. Bryan Reber, C. Richard Yarbrough, Glen Nowak, and **Yan Jin** (2021). "Complex and Challenging Crises: A Call for Solutions." *Advancing Crisis Communication Effectiveness: Integrating Public Relations Scholarship with Practice* (Eds. Y. Jin, B. H. Reber, and G. J. Nowak), Routledge.
6. **Yan Jin**, Augustine Pang, Glen T. Cameron, Sungsu Kim, and Len Pagano (2021). "Managing Complexity: Insights from the Contingency Theory of Strategic Conflict Management." *Advancing Crisis Communication Effectiveness: Integrating Public Relations Scholarship with Practice* (Eds. Y. Jin, B. H. Reber, and G. J. Nowak), Routledge.
7. Brooke Fisher Liu, **Yan Jin**, Lucinda Austin, Erica Kuligowski, and Camila Espina Young (2021). "The Social-Mediated Crisis Communication (SMCC) Model: Identifying the Next Frontier." *Advancing Crisis Communication Effectiveness: Integrating Public Relations Scholarship with Practice* (Eds. Y. Jin, B. H. Reber, and G. J. Nowak), Routledge.
8. **Yan Jin**, Matthew O'Conner, Bryan Reber, and Glen Nowak (2021). "The Future of Collaborative Crisis Research." *Advancing Crisis Communication Effectiveness: Integrating Public Relations Scholarship with Practice* (Eds. Y. Jin, B. H. Reber, and G. J. Nowak), Routledge.
9. Augustine Pang, **Yan Jin**, Sungsu Kim, and Glen Cameron (2020). "Contingency Theory: Evolution from a Public Relations Theory to a Theory of Strategic Conflict Management." *The Handbook of Crisis Communication* (Eds. F. Frandsen and W. Johansen), Mouton de Gruyter.
10. **Yan Jin** and Lucinda Austin (2020). "Social Media and Crisis Communication". *The Handbook of Crisis Communication* (Eds. F. Frandsen and W. Johansen), Mouton de Gruyter.
11. **Yan Jin**, Lucinda Austin, Jeanine Guidry, and Candace Parrish (2017). "Picture This and Take That: Strategic Crisis Visuals and Visual Social Media (VSM) in Crisis Communication." *New Media and Public Relations* (3rd edition, Ed. S. Duhé), Peter Lang Publishing Group. **Refereed**
12. Brooke Liu, Julia Fraustino, and **Yan Jin** (2017). "Back to Basics: Examining the Role of Key Demographics in Crisis Communication." *New Media and Public Relations* (3rd edition, Ed. S. Duhé), Peter Lang Publishing Group. **Refereed**
13. Julia Fraustino, Brooke Liu, and **Yan Jin** (2017). "Social Media Use During Disasters: A Research Synthesis and Roadmap." *Social Media and Crisis Communication* (Eds. L. Austin, & Y. Jin), Routledge.
14. Lucinda Austin, Julia Fraustino, **Yan Jin**, and Brooke Liu (2017). "Crisis Communication in a Changing Media Environment: A Review of the Theoretical Landscape in Crisis Communication and Research Gaps." *Social Media and Crisis Communication* (Eds. L. Austin, & Y. Jin), Routledge.
15. Lucinda Austin and **Yan Jin** (2016). "Social Media and Crisis Communication: Explicating the Social-Mediated Crisis Communication Model." *New Agendas in Communication: Strategic Communication* (Eds. Anthony Dudo and Lee Ann Kahlor), Routledge. **Refereed**
16. Jeanine Guidry, Marcus Messner, **Yan Jin**, and Vivian Medina-Messner (2015). "Watch, Listen and Respond: Mobile Pre-Crisis Monitoring on Instagram." *The Book of Employee Communications Strategies and Tactics*, PR News Press. **Refereed**
17. **Yan Jin** (2014). "Development of Future Leaders." *Public Relations Leaders as Sensemakers: A Global Study of Leadership in Public Relations and Communication Management* (Eds. B. K. Berger and J. Meng), Routledge.
18. Flora Hung-Baesecke, **Yan Jin**, and Juan Meng (2014). "Public Relations Leadership in the Chinese-Speaking Countries: Talent Development in the Dynamic, Digital Age." *Public Relations Leaders as Sensemakers: A Global Study of Leadership in Public Relations and Communication Management* (Eds. B. K. Berger and J. Meng), Routledge.
19. Marcus Messner, **Yan Jin**, Shana Meganck, Scott Quarforth, Sally Norton, and Vivian Medina-Messner (2013). "140 Characters towards a Better Health: An Exploration of the Twitter Engagement of Leading Nonprofit Communication." *Social Media and Strategic Communications* (Eds. H. N. Al-Deen and

J. Benjamin). **Refereed**

20. Brooke F. Liu, **Yan Jin**, Lucinda Austin, and Melissa Janoske (2012). “The Social-Mediated Crisis Communication Model: Guidelines for Effective Crisis Management in a Changing Media Landscape.” *New Media and Public Relations* (2nd Edition, Ed. S. Duhé), Peter Lang Publishing Group. **Refereed**
21. **Yan Jin**, Augustine Pang, and Glen T. Cameron (2012). “Pre-Crisis Threat Assessment: A Cognitive Appraisal Approach to Understanding of the Faces and Fabric of Threats Faced by Organizations.” *Pre Crisis Management: Preparing for the Inevitable* (Eds. B. Olaniran, D. Williams, and W. T. Coombs), Peter Lang Publishing Group.
22. Augustine Pang, **Yan Jin**, and Glen T. Cameron (2010). “Strategic Management of Communication: Insights from the Contingency Theory of Strategic Conflict Management.” *The SAGE Handbook of Public Relations* (Ed. R.L. Heath), Sage Publications.
23. **Yan Jin** (2010). “Public Relations: A New Channel for Persuasion,” *New Media for a New China* (Eds. J. F. Scotton and W. A. Hachten), Wiley-Blackwell.
24. **Yan Jin** and Augustine Pang (2010). “Future Directions of Crisis Communication Research: Emotions in Crisis – The Next Frontier.” *The Handbook of Crisis Communication* (Eds. W. T. Coombs and S. J. Holladay), Wiley-Blackwell.
25. Augustine Pang, **Yan Jin**, and Glen T. Cameron (2010). “Contingency Theory of Strategic Conflict Management: A Decade of Theory Development, Discovery, and Dialogue.” *The Handbook of Crisis Communication* (Eds. W. T. Coombs and S. J. Holladay), Wiley-Blackwell. **Refereed**
26. Glen T. Cameron, Augustine Pang, and **Yan Jin** (2007). “Contingency Theory: Strategic Management of Conflict in Public Relations.” *Public Relations: From Theory to Practice* (Eds. T. Hansen-Horn and B. D. Neff), Allyn & Bacon.
27. **Yan Jin** and Glen T. Cameron (2003). “Online Activities vs. Portal Attributes: An Empirical Test of a Conceptual Model for Developing Site Brand Loyalty.” *Business Research Yearbook*, Vol. X, pp. 737-742. **Refereed**
28. **Yan Jin** (1999). "Internet and Other New Media," *The Development of Advertising Media and Media Character in China* (Ed. G. Chen), Longmei Publishing Co. [This book chapter is written and published in Chinese.]

Professional Publications and Invited Articles

- **Yan Jin** (2021). Two Invited Entries (Crisis, p. 3; Healthcare Communication, p. 7) in “PR Pros See ’22 as ‘Year of the Employee,’ Yet Heavy Workloads, DEI and Social Issues Loom.” *PRNEWS* (December 2021, Issue 12, prnewsonline.com)
- **Yan Jin** (2021). Preface for *Internal Crisis Communication at the Time of the COVID-19 Pandemic: Corporate Strategies and Employee Work Experience* (by Alessandra Mazzei, Luca Quaratino, and Silvia Ravazzani), the Centre for Employee Relations and Communication (CERC) at Università IULM, Milan, Italy.
- Taylor Voges, Shelley Spector, LaShonda Eaddy, and **Yan Jin** (2021). “Writing Crisis Communication History: Insights from Health Communication Executives” The Arthur W. Page Center for Integrity in Public Communication.
- **Yan Jin** (2021). “Managing Sticky Crisis Issues in COVID-19 Pandemic and Vaccine Communication: Some Insights and Observations from the United States (Il Covid sfida la comunicazione: Il Covid sfida la comunicazione)”. PANDEMIA E VACCINI: IL RUOLO DELLA COMUNICAZIONE (pp. 28-31), *The Corporate Communication Magazine*, Numero 01, Maggio 2021, Italy. [This article is written in English and published in Italian.]
- **Yan Jin**, Sung In Choi, and Audra Diers-Lawson (2021). “Special Issue Editor’s Essay: Advancing Public Health Crisis and Risk Theory and Practice via Innovative and Inclusive Research on COVID-19 Communication.” *Journal of International Crisis and Risk Communication Research*, 4(2), 177-192. doi: 10.30658/jicrcr.4.2.0
- Yen-I Lee, Xuerong Lu, and **Yan Jin** (2021). “What Made #MeToo Go Viral on Social Media?” The Arthur W. Page Center for Integrity in Public Communication.

- **Yan Jin** (2020). Two Invited Entries (Crisis, p. 9; Healthcare Communication, p. 11) in “DEI, Purpose, Crisis, Personalization and Technology Seen Powering Successful PR in 2021.” *PRNEWS* (December 2020, Issue 12, prnewsonline.com)
- Taylor Voges, Shelley Spector, LaShonda Eaddy, and **Yan Jin** (2020). “Research in Progress: Learning through History and Experience.” The Arthur W. Page Center for Integrity in Public Communication.
- Yi-Ru Regina Chen, Yang Cheng, Chun-Ju Flora Hung-Baesecke, and **Yan Jin** (2019). “How Stakeholders React to Mobile-Enhanced Corporate Disaster Relief Efforts.” Behavioral Insights Research Center, Institute for Public Relations.
- Yen-I Lee, Xuerong Lu, and **Yan Jin** (2019). “Research in Progress: What Made #MeToo Go Viral on Social Media?” The Arthur W. Page Center for Integrity in Public Communication.
- Santosh Vijaykumar, **Yan Jin**, and Claudia Pagliari (2019). “Outbreak Communication Challenges when Misinformation Spreads on Social Media.” *Fiocruz’s RECI journal* (Brazil). doi: 10.29397/reciis.v13i1.1623
- **Yan Jin**, Jih-Syuan Lin, Bob Gilbreath, and Yen-I Lee (2017). “How Motivations, Consumption Emotions, and Temporal Orientations Affect Social Media Use.” Digital Media Research Center, Institute for Public Relations.
- Lucinda Austin and **Yan Jin** (2017). “Rumor or Rescue? The Influence of Social Media During Hurricane Season.” Digital Media Research Center, Institute for Public Relations.
- Lucinda Austin and **Yan Jin** (2016). “Keeping the Media on Side.” *Continuity Magazine*, 4, 18-19.
- **Yan Jin**, Shelley Spector, Bryan Reber, Lucinda Austin, Miquel Morales, Rosanna Palencia, LaShonda Eaddy, and Camila Espina (2016). “Standing on the Shoulders of Past Communicators.” The Arthur W. Page Center for Integrity in Public Communication.
- **Yan Jin** (2015). “Use Strategic Crisis Visuals to Engage Stakeholders in Corporate Crisis Communication.” *Page Up News*.
- Augustine Pang and **Yan Jin** (2015). “Can’t we just get along? Looking for a conflict management strategy that works? Contingency theory could hold the key...” *Communication Director* magazine.
- Lucinda Austin and **Yan Jin** (2015). “Improving Media Relationships in Times of Organizational Crisis.” The Arthur W. Page Center for Integrity in Public Communication.
- Brooke Liu, Julia Fraustino, and **Yan Jin** (2015). “How Audiences Use Social Media to Navigate Crisis Information.” *Communication Currents: Knowledge of Communicating Well*, 10(1), National Communication Association.
- **Yan Jin** (2014). “‘When You Are Falling...Dive.’ – A Psychological Approach to Understanding Conflicts and Crises on Social Media.” Social Science for Social Media Research Center, Institute for Public Relations.
- Lucinda Austin, Brooke Liu, and **Yan Jin** (2012). “How Audiences Use Social Media to Navigate Crisis Information.” *Communication Currents: Knowledge of Communicating Well*, 7(3), National Communication Association.
- **Yan Jin** (2010). “At the Fork of the Road: A Research Review of Public Relations in China (2003-2008).” *Media Asia*, 36(2), 63-71.
- **Yan Jin** (2010). “Under Pressure: Coping with Stress from Work-Life Conflict.” *Public Relations Tactics*.

Awarded Grant Projects

Total To Date: \$1.69M

Total Direct To Date: \$268.21K

- Principal Investigator, “The Power of Myth and Truth: Uncovering the History and Growing Role of Native Americans in Public Relations.” Grant from Arthur W. Page Center for Integrity in Public Communication: \$7.04K [direct], 2022-2023. [Co-PIs: Shelley Spector and Taylor Voges]
- Co-Principal Investigator, “Combating Infodemics through Evidence-based Misinformation Management Strategies” (75F40121C00088). Food and Drug Administration (FDA): total \$224.478K [direct 156.222k], 2021-2024. [PI: Brooke Liu]

- External Collaborator and Advisory Member, “COVID-19 Voices in Finnish News Media in the Global Context: A Comparative Study of News Media’s Roles and Public Perceptions in Pandemic Communications across Five Countries.” Grant awarded by Helsinki Sanomat Foundation in Finland to Jyväskylä University School of Business & Economics (JSBE) at University of Jyväskylä: €150K (\$184K), 2021-2022. [PI: Chiara Valentini]
- Principal Investigator, “Ethical and Effective Multi-Agency Public Crisis Communications: Lessons Learned from Recent U.S. History and through the Lens of Practitioners Who Fought in the Trench Warfare against the COVID-19 Pandemic.” Grant from Arthur W. Page Center for Integrity in Public Communication: \$4.5K [direct], 2020-2021. [Co-PIs: Shelley Spector and Lashonda Eaddy]
- Principal Investigator, “What Makes Social Movement Campaigns Go Viral on Social Media? The Role of Narrative Features and Cultural Influences.” Grant from Arthur W. Page Center for Integrity in Public Communications: \$4K [direct], 2019-2020. [Co-PIs: Yen-I Lee and Xuerong Lu]
- Co-Principal Investigator, “Misinformation Vulnerabilities among Elderly during Disease Outbreaks.” WhatsApp Research Awards for Social Science and Misinformation: \$49.614K, 2019-2020. [PI: Santosh Vijaykumar]
- Co-Principal Investigator, “Understanding the Social Media Engagement and Relationship Outcomes of Mobile Corporate Social Responsibility (mCSR): A Comparative Study.” Grant from Arthur W. Page Center for Integrity in Public Communication: \$4K, 2017-2018. [PI: Alice Yang Cheng]
- Principal Investigator, “Factors Affecting Production and Spread of Crisis Information during Infectious Disease Outbreaks (IDOs): Insider Insights on the Risk Amplification through Media Spread (RAMS) Model.” Pilot funds from Owens Institute for Behavioral Research (OIBR), UGA: \$4.4K [direct], 2017.
- Co-Principal Investigator, “Misinformation in Times of Crisis.” Grant from Amsterdam School of Communication Research (ASCoR), University of Amsterdam, Netherlands: €3,080 (\$3K), 2017. [PI: Toni G.L.A. van der Meer]
- Co-Principal Investigator, “Coping with Outbreaks: Towards an Infectious Disease Threat (IDT) Appraisal Model for Risk Communication.” Seed grant from Hussman School of Journalism and Media Research Center, University of North Carolina-Chapel Hill: \$5K, 2017-2018. [PI: Lucinda Austin; Co-PI: Brooke Liu]
- Principal Investigator, “Yesterday is Tomorrow: How History Informs Ethical Crisis Communication.” Grant from Arthur W. Page Center for Integrity in Public Communications: \$10K [direct], 2016-2017. [Co-PIs: Shelley Spector, Bryan Reber, and Lucinda Austin]
- Principal Investigator, “Getting the Word Out about Zika: Visuals, Text, Fear, and Reassurance.” Ad hoc research fund from Department of Advertising and Public Relations, UGA: \$2K [direct], 2016.
- Co-Principal Investigator, “Crisis Information Generation and Spread: Examining the Influence of Traditional and Social Media in Ethical and Effective Crisis Response and Recovery.” Grant from Arthur W. Page Center for Integrity in Public Communication: \$3K, 2013-2014. [PI: Lucinda Austin]
- Principal Investigator, “Creating a Center for Media+Health: A Collaborative Hub for Health Communication Science and Practice.” Quest Innovation Fund, President’s Office, VCU: \$50K [direct], 2013- 2014. [Co-PIs: Marcus Messner, Ernest Martin, and Scott Sherman]
- Lead Investigator, “Social Media During Disasters.” Grant from U.S. Department of Homeland Security (DHS) through the National Consortium for the Study of Terrorism and Responses to Terrorism (START), University of Maryland: \$165K, 2013-2014. [PI: Brooke Liu]
- Co-Principal Investigator, “Ethics in Business Crisis Communication: Unearthing Organizational Factors that Influences the Adoption of Ethical Stances during Crises.” C. R. Anderson Research Fund (CRARF), Association for Business Communication (ABC): \$3.354K, 2012-2014. [PI: Augustine Pang] (2016 Exemplary Work Recognition, C.R. Anderson Research Fund)
- Lead Investigator, “Cross-Cultural Study: Leadership in Public Relations.” Plank Center for Leadership in Public Relations: \$50K, 2011-2012. [PIs: Bruce Berger and Juan Meng]
- Co-Investigator, “Refining Entertainment Education for Cancer Literacy in African American Women” (1R01CA129420-01A2). National Cancer Institute, National Institutes of Health: total \$887K [direct \$18K], 2009-2011. [PI: May Kennedy]

- Principal Investigator, “Emotional Leadership as a Key Dimension of PR Leadership: A Strategic Conflict Management Perspective.” Plank Center for Leadership in Public Relations: \$7.32K [direct], 2007-2008.
- Principal Investigator, “Effects of Different Emotions on Publics' Responses in Crisis.” College of Humanities and Sciences Scholarship Enhancement Awards, VCU: \$4.34K [direct], 2007-2008.

Research Affiliations

- U.S. Project Lead, European Public Relations Education and Research Association (EUPRERA) COM-COVID Network, 2020-present
- Co-Founder, Crisis Communication Think Tank (CCTT), UGA, 2018-present
- Faculty Affiliate, Owens Institute for Behavioral Research (OIBR), UGA, 2016-present
- Associate Director, Center for Health and Risk Communication (CHRC), UGA, 2014-present
- Affiliated Researcher, National Consortium for the Study of Terrorism and Responses to Terrorism (START), University of Maryland, 2013-present
- Graduate Faculty (appointment type: temporary member/committee), University of Alabama, 2019-2022
- Affiliate Faculty, Richard T. Robertson School of Media & Culture, VCU, 2014-present
- Advisory Board Member, Center for Media+Health, VCU, 2014-2016

International Visiting Scholarships

- Visiting Scholar, Department of Psychology, Northumbria University, Newcastle upon Tyne, UK, November 4, 2019
- Visiting Fellow, Università IULM, Milan, Italy, November 6, 2018
- Visiting Professor of Communication Science, Amsterdam School of Communication Research (ASCoR), University of Amsterdam, Netherlands, October 3-6, 2016
- Visiting Scholar, School of Journalism and Communication, The Chinese University of Hong Kong, Hong Kong, June 5, 2014

Refereed Conference Papers

[Listed below are conference papers since joining UGA.]

- Youngji Seo, Wenqing Zhao, Sung In Choi, **Yan Jin**, Brittany Shivers, and Elise Karinshak. (2022, March). “How Emotional Appeals in Health Promotion Messages and User-generated Comments Impact COVID-19 Vaccination Intention: The Mediating Role of Psychological Reactance.” The 25th annual International Public Relations Research Conference (IPRRRC), Orlando, FL.
- **Yan Jin**, Silvia Ravazzani, Alessandra Mazzei, Alfonsa Butera, Bryan Reber, Youngji Seo, Hyoyeun Jun, Amisha Mehta, and Jacob Riley. (2021, September). “Naivety or Carelessness? A Study on Individuals’ Resistance to Health Risk Communication and Health Risk Prevention.” The 8th European Communication Conference (ECC). [virtual]
- Farrah Youn-Heil and **Yan Jin**. (2021, August). “A New Conceptual Model for Understanding Interracial Communication Apprehension: How Does Racial Representation in Television-Entertainment Media Impact Interracial Conversation?” AEJMC (Association for Education in Journalism and Mass Communication) Virtual Conference.
- Taylor Voges, LaShonda Eaddy, Shelley Spector, and **Yan Jin**. (2021, August). “Effective Health Risk Communications: Lessons Learned about COVID-19 Pandemic through the Lens of Practitioners.” AEJMC Virtual Conference.
- Taylor Voges, **Yan Jin**, Xianyan Chen, and Bryan Reber. (2021, May). “Strategic Decision-Making for Public Relations: Determining the Importance of Contingency Theory Factors through a Conjoint Analysis.” Virtual ICA (International Communication Association) Conference.
- Taylor Voges, LaShonda Eaddy, Shelley Spector, and **Yan Jin**. (2021, May). “Tracing the Caring Relationships Found Within Three Virus Outbreaks: A Public Health Communications Perspective.” Virtual ICA Conference.

- Yen-I Lee, Xuerong Lu, and **Yan Jin**. (2021, May). “The Roles of Perceived Uncertainty of Crisis Responsibility and Attribution-based Crisis Emotions on Publics’ Information Seeking about an Organizational Crisis.” Virtual ICA Conference.
- Amisha Mehta, Hyoyeun Jun, Youngji Seo, **Yan Jin**, and Jacob Riley. (2021, May). “Uncovering Layers in Health Risk Communication: The Roles of Risk Tolerance, Message Fatigue, and Trust.” Virtual ICA Conference.
- Yen-I Lee, Xuerong Lu, and **Yan Jin**. (2021, May). “The Effects of Responding Strategy with Crisis Narratives on Effectiveness of Communicating Ongoing Crisis of Sexual Harassment.” Virtual ICA Conference.
- Sung In Choi, Kyu Ha Choi, and **Yan Jin**. (2021, May). “Infectious Disease Risk (IDR) Perception and Prospective Tourists’ Travel Intention to a Mega-Sport Event Host Country: The Mediating Role of Risk Information Seeking.” Virtual ICA Conference.
- Xuerong Lu, Yen-I Lee, and **Yan Jin**. (2021, March). “Understanding the Role of Crisis Narratives in the Virality of #MeToo Movement Messages: Insights from Large-scale Twitter Data.” International Crisis and Risk Communication Conference. [virtual conference]
- Candace Parrish, LaShonda Eaddy, and **Yan Jin** (2020, September). “Controversial Fashion and Corporate Crisis Learning: An Analysis of the Recent History of Diversity-Related Crisis Events in the Global Fashion Industry.” The Corporate Communication International (CCI) Conference on Corporate Communication. [virtual]
- Taylor Voges, W. Scott Guthrie, **Yan Jin**, and Bryan Reber (2020, September). “Best Practices for Corporate Communication Research Collaboration between University Research Groups and Industry Businesses and Organizations: A Structure and Function Analysis.” The CCI Conference on Corporate Communication. [virtual]
- **Yan Jin**, Toni van der Meer, Yen-I Lee, and Xuerong Lu. (2020, May). “The Effects of Corrective Communication and Employee Backup on the Effectiveness of Fighting Crisis Misinformation.” International Communication Association (ICA) Conference. [virtual]
- Yen-I Lee and **Yan Jin**. (2020, May). “The Strategic Role of Visuals and Cultural Appeals in Help-Support Campaigns: Engaging Chinese Immigrants in Depression Communication on Social Media.” ICA Conference. [virtual]
- Xuerong Lu, Yen-I Lee, **Yan Jin**, and Toni van der Meer. (2020, May). “To Vet, or Not: That Is the Process: Scale Development for Measuring Individuals’ Information Vetting.” ICA Conference. [virtual]
- Brooke Liu, **Yan Jin**, Lucinda Austin, Erica Kuligowski, and Camila Young. (2020, March). “Advancing Crisis Communication Effectiveness: Integrating Crisis Communication and Social Media Scholarship with Practice.” International Crisis and Risk Communication Conference (ICRCC), Orlando, FL.
- Xuerong Lu and **Yan Jin**. (2020, March). “Integrating Strategy and Dosage: A New Conceptual Formula for Assessing Intended and Unintended Effects of Health Risk Communication.” ICRCC, Orlando, FL.
- LaShonda Eaddy, Lucinda Austin, Xuerong Lu, and **Yan Jin**. (2020, March). “True or False: How Parents Decide to Seek, Vet, or Share Infectious Disease Outbreak Information.” ICRCC, Orlando, FL.
- Sung In Choi, Jingyu Zhang, and **Yan Jin**. (2020, March). “The Effects of Threat Type and Gain-Loss Framing on At-Risk Publics’ Responses to Environmental Risk Communication.” International Public Relations Research Conference (IPRRC), Orlando, FL.
- **Yan Jin**, Silvia Ravazzani, Bryan Reber, Alessandra Mazzei, Jacob Riley, Hyoyeun Jun, Youngji Seo, Alfonza Butera, and Amisha Mehta. (2019, October). “Resistance to Change Is Futile? The Quest for Understanding Psychological Barriers in Health Risk Communication: Insights from a National Survey in the U.S.” The 6th International Crisis Communication Conference (Crisis6), Leeds, UK.
- Augustine Pang, **Yan Jin**, Youngji Seo, Sung In Choi, Hui-Xun Teo, Phuong D. Le, and Bryan Reber. (2019, October). “Use of Strategic Silence in Crisis Communication: Examining Publics’ Perceptions, Acceptance, and Evaluation of Organizational Reputation.” The 6th International Crisis Communication Conference (Crisis6), Leeds, UK.
- **Yan Jin**, Alessandra Mazzei, Bryan Reber, Silvia Ravazzani, Jacob Riley, Hyoyeun Jun, Youngji Seo, and Alfonza Butera. (2019, September). “The Problem of Tolerable Risks and Resistance to Change: A

Conceptual Model for Overcoming Hidden Barriers for Strategic Risk.” The European Public Relations Education and Research Association (EUPRERA) Congress, Zagreb, Croatia.

- Sungsu Kim, **Yan Jin**, and Bryan Reber. (2019, September). “The Effects of Psychological Distance on Publics’ Response to an Organizational Crisis: An Exploratory Approach of Construal Level.” The EUPRERA Congress, Zagreb, Croatia.
- Xuerong Lu, **Yan Jin**, and Taeyeon Kim. (2019, August). “Information Vetting as a Key Component in Social-mediated Crisis Communication: An Exploratory Study.” Association for Education in Journalism and Mass Communication (AEJMC) Conference, Toronto, Canada.
- Irina Iles, Yan Jin, Lucinda Austin, and Brooke Liu (2019, April). “Coping with Outbreaks: Toward an Infectious Disease Threat (IDT) Appraisal Model for Risk Communication.” D.C. Health Communication Conference, Washington, DC.
- Hyoyeon Jun and **Yan Jin**. (2019, March). “Health Risk Tolerance as a Key Determinant of (Un)willingness to Behavior Change: Conceptualization and Scale Development.” ICRCC, Orlando, FL.
- Xuerong Lu, **Yan Jin**, LaShonda Eaddy, Lucinda Austin, Brooke Liu, and Toni van der Meer. (2019, March). “Crisis Information Vetting in Social-Mediated Crisis and Risk Communication: A Conceptual Framework.” ICRCC, Orlando, FL.
- Lucinda Austin, Glen Cameron, Matt Harrigan, **Yan Jin**, Timothy Sellnow, and Toni van der Meer. (2019, March). “A Framework for Understanding Misinformation and Rumor: Analysis of Social Media Crises and Misinformation Characteristics.” ICRCC, Orlando, FL.
- Lucinda Austin, **Yan Jin**, Brooke Liu, and Seoyeon Kim. (2018, October-November). “Understanding Public Response to Infectious Disease Threats: How Emotional Coping Drives Information Seeking and Protective Action Taking Behaviors in Public Health Crises.” The 7th European Communication Conference (ECC), Lugano, Switzerland.
- Itsaso Manias Muñoz, **Yan Jin**, and Bryan Reber. (2018, October-November). “International Delphi Study on Crisis Communication Research and Education.” The 7th ECC, Lugano, Switzerland.
- Lucinda Austin, Brooke Liu, Seoyeon Kim, and **Yan Jin**. (2018, August). “Exploring Differences in Crisis Literacy and Efficacy on Behavioral Responses during Infectious Disease Outbreaks.” AEJMC Conference, Washington, DC.
- Sungsu Kim, **Yan Jin**, and Bryan Reber. (2018, July). “Crisis Nearby or Faraway: Exploring the Influences of Psychological Distance of Crisis.” International Public Relations Research Symposium (BledCom), Bled, Slovenia.
- Lucinda Austin, Brooke Liu, **Yan Jin**, and Seoyeon Kim. (2018, July). “How Publics Respond During Infectious Disease Outbreaks: Blame and Information Seeking.” BledCom, Bled, Slovenia.
- LaShonda Eaddy, Shelley Spector, Lucinda Austin, **Yan Jin**, Bryan Reber, Camila Espina, Miquel Morales, and Rosanna Plasencia. (2018, July). “Public Relations during Financial Crises: How Lessons from the Great Depression Informed Responses to the Great Recession?” International History of Public Relations Conference, Bournemouth University, Dorset, UK.
- **Yan Jin**, Lucinda Austin, Santosh Vijaykumar, Hyoyeon Jun, and Glen Nowak. (2018, May). “Communicating about Infectious Disease Threats (IDTs): Insights from Public Health Information Officers (PIOs).” ICA Conference, Prague, Czech Republic.
- **Yan Jin**, Lucinda Austin, LaShonda Eaddy, Shelley Spector, Bryan Reber, and Camila Espina. (2018, May). “How Financial Crisis History Informs Ethical Corporate Communication: Insights from Public Relations Leaders.” ICA Conference, Prague, Czech Republic.
- Alice Yang Cheng, **Yan Jin**, Flora Hung-Baesecke, and Yi-Ru Regina Chen. (2018, May). “Mobile CSR Activities in Crises: An Examination of Gratifications, CSR Motives, Social Media Use on Mobile Devices, and Relationship Outcomes.” ICA Conference, Prague, Czech Republic. **PR Division Best Faculty Paper**
- Lucinda Austin, **Yan Jin**, Brooke Liu, and Seoyeon Kim. (2018, May). “Coping with Outbreaks: Towards an Infectious Disease Threat (IDT) Appraisal Model for Risk Communication.” ICA Conference, Prague, Czech Republic.
- Wenbo Li, Glen Nowak, **Yan Jin**, and Michael Cacciatore. (2018, May). “Media Portrayal of China's First HPV Vaccine: A Content Analysis.” ICA Conference, Prague, Czech Republic.

- Brooke Liu, Lucinda Austin, and **Yan Jin**. (2018, March). "Telling the Tale: The Role of Narrative Persuasion in Helping People Respond to Crises." The ICRCC, Orlando, FL.
- Sungsu Kim and **Yan Jin**. (2018, March). "The Influences of Temporal Distance toward Organizational Threat on Publics' Responses in the Context of Health Crisis." International Public Relations Research Conference (IPRRC), Orlando, FL. **The International ABERJE Award**
- Toni van der Meer and **Yan Jin** (2018, February). "Seeking Formula for Misinformation Treatment in Public Health Crises: The Effects of Corrective Information Type and Source." Etmaal van de Communicatiewetenschap, Ghent, Belgium.
- **Yan Jin**, Juan Meng, and Bruce Berger. (2017, October). "Effective Crisis Communication Leadership: Key Dimensions and Predictors Assessed by Global Communication Leaders." The 5th International Crisis Communication Conference (Crisis5), Lisbon, Portugal.
- Sungsu Kim, **Yan Jin**, Bryan Reber, Augustine Pang, and Glen T. Cameron. (2017, October). "The Publics' Response Continuum in Crisis Communication: Extending the Contingency Theory of Strategic Conflict Management." The 5th International Crisis Communication Conference (Crisis5), Lisbon, Portugal.
- **Yan Jin** and Augustine Pang. (2017, September). "Hope and Pride as Antidotes to Negative Crisis Emotions: Integrating 'Halo' in Temporal Framing in Crisis Communication." The CSR (Corporate Social Responsibility) Communication Conference, Vienna, Austria.
- Yen-I Lee and **Yan Jin**. (2017, August). "Crisis Information Seeking and Sharing (CISS): Scale Development for Measuring Publics' Communicative Behavior in Social-Mediated Public Health Crises." AEJMC Conference, Chicago, IL.
- Yuan Zhang, Yifeng Lu, **Yan Jin**, and Yubin Wang. (2017, August). "Individualizing Depression Responsibilities on Chinese Social Media: Analyzing the Weibo Framing of Three Key Players." AEJMC Conference, Chicago, IL. **International Communication Division Asian Journal of Communication Best Paper Award**
- Hanyoung Kim, Sungsu Kim, and **Yan Jin**. (2017, August). "Consideration of Future Consequences and Persuasion: The Processing of Message about Intertemporal Behaviors." AEJMC Conference, Chicago, IL.
- Juan Meng, **Yan Jin**, Yen-I Lee, and Solyee Kim. (2017, August). "Integrating Web and Social Analytics into Public Relations Research Course Design: A Longitudinal Pedagogical Research on Google Analytics Certification." AEJMC Conference, Chicago, IL. **PR Division Top Teaching Paper Award**
- **Yan Jin**, Shelley Spector, Bryan Reber, Lucinda Austin, LaShonda Eaddy, Camila Espina, Miquel Morales, and Rosanna Plasencia. (2017, June). "Treading Troubled Water: Lessons from Public Relations Practice in the Great Depression." Corporate Communication International's (CCI) Conference on Corporate Communication, New York, NY.
- Joost W.M. Verhoeven and **Yan Jin**. (2017, June). "Organizational Conflicts and Emotions on Social Media." CCI Conference on Corporate Communication, New York, NY.
- Sungsu Kim, Ivanka Pjesivac, and **Yan Jin**. (2017, May). "Effects of Message Framing on Influenza Vaccination: Understanding the Role of Risk Disclosure, Perceived Vaccine Efficacy, and Felt Ambivalence." ICA Conference, San Diego, CA.
- **Yan Jin**, Yen-I Lee, Jeanine Guidry, Marcus Messner, Shana Meganck, and Jay Adams. (2017, March). "Coping with Zika: How Health Crisis Appraisal Predicts Intended Preventive Behavior." ICRCC, Orlando, FL.
- Wenbo Li, **Yan Jin**, and Glen Nowak. (2017, March). "News Media Portrayal of HPV Vaccine Before Its First Implementation in China: A Content Analysis." ICRCC, Orlando, FL.
- LaShonda Eaddy, John Brummette, and **Yan Jin**. (2017, March). "Repeat Crises: How Crisis History Affects Stakeholder Attributions and Coping." IPRRC, Orlando, FL.
- Augustine Pang and **Yan Jin**. (2016, October). "How Crisis Managers Define Ethical Crisis Communication Practice: A Comparative Study of Public Relations Practitioners in East and West." Association for Business Communication (ABC) International Conference, Albuquerque, NM.
- Lucinda Austin and Yan Jin. (2016, October). "Approaching Ethical Crisis Communication with Accuracy and Sensitivity: Exploring Common Ground and Gaps between Journalism and Public Relations." Best of *Public Relations Journal* presentation. Public Relations Society of America (PRSA) International Conference, Indianapolis, IN. **Best of Public Relations Journal Award**

- **Yan Jin**, Jeanine Guidry, Caroline Orr, Bart Wojdyski, Yen-I Lee, Jay Adams, Marcus Messner, Shana Meganck, and Kellie Carlyle. (2016, September-October). "Getting the 'Picture' Out About Zika: Effects of Framing, Image Type and Source on Emotions and Intended Preventive Behaviors." The European Public Relations Education and Research Association (EUPRERA) Congress, Groningen and Amsterdam, Netherlands.
- Jeanine Guidry, Caroline Orr, Kellie Carlyle, Marcus Messner, **Yan Jin**, and Karen Freberg. (2016, September-October). "Welcome Or Not: Comparing The #Refugees Conversation on Instagram and Pinterest." EUPRERA Congress, Groningen and Amsterdam, Netherlands.
- Itai Himelboim, Glen Nowak, Santosh Vijaykumar, and **Yan Jin**. (2016, August). "The Spread of Zika Twitter Conversation: The Role of Content Amplifiers." Centers for Disease Control and Prevention (CDC) National Conference on Health Communication, Marketing, and Media, Atlanta, GA.
- Yen-I Lee, **Yan Jin**, and Glen Nowak. (2016, August). "Inseparable Duos: The Effects of Message Framing and Presentation on College Students' Responses to Flu Vaccine Public Service Advertisements." AEJMC Conference, Minneapolis, MN.
- **Yan Jin**, Yuan Zhang, Yen-I Lee, and Yunbing Tang. (2016, June). "The Effects of News Framing and Issue Attribution on Chinese College Students' Responses to Depression Coverage." ICA Conference, Fukuoka, Japan.
- Yi-Ru Regina Chen, Alice Yang Cheng, **Yan Jin**, Flora Hung-Baesecke, and Chunxiao Li. (2016, June). "Corporate WeChat Communication in China: Examining Institutional Factors, Media Richness, Content Type, and Public Engagement." ICA Conference, Fukuoka, Japan.
- Itai Himelboim, Bryan Reber, and **Yan Jin**. (2016, April). "Informing Crisis Communication Preparation and Response through Network Analysis: Social Mediators and Mediated Content in Airlines' Twitter Networks." International Network for Social Network Analysis Meeting, Newport Beach, CA.
- **Yan Jin**, Lucinda Austin, Jeanine Guidry, and Candace Parrish. (2016, March). "Picture This and Take That: Strategic Crisis Visuals and Visual Social Media in Crisis Communication." ICRCC, Orlando, FL.
- LaShonda Eaddy and **Yan Jin**. (2016, March). "Crisis History Tellers Matter: The Effects of Crisis History and Crisis Information Source on Publics' Cognitive and Affective Responses to Organizational Crisis." IPRRC, Miami, FL.
- Jeanine Guidry, Caroline Orr, Sungsu Kim, Michael Cacciatore, **Yan Jin**, and Marcus Messner. (2016, March). "Dissecting the Root of Vaccine Misinformation on Pinterest: Examining Anti-Vaccine Organizations' Conflict Strategies and Risk Communication." IPRRC, Miami, FL. **The International ABERJE Award**
- Jeanine Guidry, Sungsu Kim, **Yan Jin**, Yuan Zhang, and Caroline Orr. (2015, October-November). "Depressed on Pinterest: How Pinterest Users Respond to Pins About Depression in the Light of Social Support and Coping." American Public Health Association Conference, Chicago, IL.
- **Yan Jin** and Lucinda Austin. (2015, October). "A Cocreational Approach to Social Mediated Crisis Communication: Communicating Health Crises Strategically on Social Media." The 4th International Crisis Communication Conference (Crisis4), Helsingborg, Sweden.
- Augustine Pang and **Yan Jin**. (2015, October). "Contingency Theory of Strategic Conflict Management: From a 'Grand' Theory of Public Relations to Dominant Crisis Theory." Crisis4, Helsingborg, Sweden.
- **Yan Jin**, Augustine Pang, Glen T. Cameron, Bryan Reber, and Fritz Cropp. (2015, October). "Mapping Contingency Factors in Public Relations Practice: A Conjoint Approach to the Contingency Theory of Strategic Conflict Management." EUPRERA Congress, Oslo, Norway.
- **Yan Jin**, Yuan Zhang, Yen-I Lee, Ernest Martin, and Joshua Smith. (2015, August). "The Effects of Framing and Attribution on Individuals' Responses to Depression Coverage." AEJMC Conference, San Francisco, CA.
- Itai Himelboim, **Yan Jin**, Bryan Reber, and Patrick Grant. (2015, August). "Informing Crisis Communication Preparation and Response Through Network Analysis: An Elaboration of the Social-Mediated Crisis Communication model." AEJMC Conference, San Francisco, CA.
- Glen Nowak and **Yan Jin**. (2015, March). "When the Trouble Is Doubled: An Assessment of the Center for Disease Control and Prevention's Ebola Communication and Reputational Crisis Management." ICRCC, Orlando, FL.

- Bob Gilbreath, **Yan Jin**, and Jih-Syuan Lin. (2015, June). “Motivations and Choices for Information Seeking and Sharing on Different Social Media Platforms: A Comparison of Pinterest, Instagram and Facebook.” CCI Conference on Corporate Communication, New York, NY.
- Shana Meganck, Lauren Stewart, and **Yan Jin**. (2015, June). “Engaging Alumni Mindfully: Building Organic Connection Between Capacity, Communication Quality and Donor Relations.” CCI Conference on Corporate Communication, New York, NY.
- **Yan Jin**, Julia Fraustino, and Brooke Liu. (2015, May). “The Scared, the Outraged, and the Anxious: How Crisis Emotions, Involvement, and Demographics Predict Publics’ Conative Coping.” ICA Conference, San Juan, PR. **PR Division Top Five Best Faculty Paper**
- Lucinda Austin and **Yan Jin**. (2015, May). “Media Professionals’ Views of Ethical Social Media Engagement during Crises.” The Preconference: Ethical Stakeholder Engagement: A Showcase of Projects from the Arthur W. Page Center. ICA Conference, San Juan, PR.
- Yuan Zhang, **Yan Jin**, Jeannette Porter, and Sean Stewart. (2015, May). “Framing Responsibility for Depression: How U.S. News Media Attribute Causal and Problem-Solving Responsibilities When Covering a Major Public Health Issue.” ICA Conference, San Juan, PR.
- Jeanine Guidry, Linda Haddad, **Yan Jin**, Yuan Zhang, and Jerome Niyirora. (2015, April). “Waterpipe Tweeting: How People Talk about Waterpipe Smoking and Its Risks on Twitter.” D.C. Health Communication Conference, Fairfax, VA.
- Jeanine Guidry, Yuan Zhang, **Yan Jin**, and Candace Parrish. (2015, April). “Communicating Depression on Pinterest: Portrayals of Depression and Why Public Relations Practitioners Should Care.” Southern States Communication Association Conference, Tampa, FL.
- Lucinda Austin, **Yan Jin**, and Brooke Liu. (2015, March). “Crisis Information Generation and Spread: Examining the Influence of Traditional and Social Media in Crisis Response and Recovery.” IPRRC, Miami, FL. **Boston University Award for the Top Paper About PR and the Social and Emerging Media**
- Jeanine Guidry, Marcus Messner, **Yan Jin**, Shana Meganck, and Jerome Niyirora. (2015, March). “#Ebola on Instagram: How Health Organizations Address the Health Crisis in Their Visual Social Media Engagement.” IPRRC, Miami, FL. **IPR Top Three Papers of Practical Significance Award**
- Yen-I Lee and **Yan Jin**. (2015, February). “Media Platforms, Health Interests, and Individual Factors in Predicting Health Mobile App Use: A Conceptual Framework.” The Media+Health Symposium at Virginia Commonwealth University, Richmond, VA.
- Yuan Zhang and **Yan Jin**. (2014, November). “Framing Responsibilities for Depression: How Chinese and U.S. Newspapers Attribute Causal and Problem-Solving Responsibilities When Covering a Major Public Health Threat.” National Communication Association Conference, Chicago, IL.
- Jeanine Guidry, Yuan Zhang, and **Yan Jin**. (2014, October). “Framing Public Health Issues with Images: How Pinterest Tells Stories of Depression.” Digital Disruption to Journalism and Mass Communication Theory Conference, Brussels, Belgium.

Invited Presentations and Talks at Academic/Professional Meetings

International

- **Yan Jin** (invited panelist). “Fighting Misinformation and Managing Conflicts in Public Crisis Communication: Lessons Learned from Recent U.S. History and Current COVID-19 Pandemic”, in “Distant but Connected: The Communication and Social Aspects of COVID-19” (Chair: S. Jedrzejewski). The 8th European Communication Conference (ECC). September, 2021 [virtual].
- **Yan Jin** (invited panelist). “Managing the (Un)controlled Burn: Crisis Fighters’ Ongoing Battle against Pandemic-Infodemic Dual Threat”, in “How Public Relations Contributed to Fighting the Pandemic: Lessons from the Application of Crisis and Risk Communication” (Chairs: W. T. Coombs and S. J. Holladay). BledCom 2021 (the 28th International Public Relations Research Symposium). July 3, 2021 [virtual].
- **Yan Jin** (invited panel discussant). “Public Response to COVID-19 Communications from Government, Business and Media: A Cross-National Study” (Chair: C. Valentini). BledCom 2021. July 3, 2021 [virtual].

- Chiara Valentini, **Yan Jin**, Mark Badham, Sung In Choi, and Elanor Colleoni. “News Media Role in Public Knowledge of COVID-19: A Finnish, USA and Italian Comparative Study” in “Learnings from the COVID-19 Pandemic: Cross-cultural Differences in Risk and Crisis Communication Strategies” (Chairs: S. Romenti and A. Moreno). ICA Virtual Conference, May 2021.
- **Yan Jin** (keynote speaker). “‘Sticky Crisis’ Challenges: Advancing Theory and Practice in Managing Complex and Recurring Crisis Issues.” Keynote panel for #Crisis2021 series, Crisis Communication Section, European Communication Research and Education Association (ECREA), February 5, 2021. [virtual session]
- **Yan Jin** (invited panelist). “Risk and Health Communication in the Age of Social Media and the Roles of Pharma Companies and Their Employees in This Debate” at the “Informed and Protected” event. Sanofi Italia, November 6, 2018, Milan, Italy.
- **Yan Jin** and Bryan Reber. “Corporate Crisis Communication and Social Media.” Department of Journalism, University of Basque Country, October 24, 2017, Basque Country, Spain.
- **Yan Jin**. “Making Sense Sensibly and Vividly: The Strategic Role of Emotions and Visual Social Media in Crisis Communication.” Amsterdam School of Communication Research (ASCoR), University of Amsterdam, October 5, 2016, Amsterdam, Netherlands.
- **Yan Jin**. “Social-Mediated Crisis Communication and Public Emotions: Implications for CSR Communication.” Amsterdam School of Communication Research (ASCoR), University of Amsterdam, October 3, 2016, Amsterdam, Netherlands.
- **Yan Jin**. “The Role of Emotion in Crisis Communication.” *Communication Seminar Series*, School of Journalism and Communication, Chinese University of Hong Kong, June 5, 2014, Hong Kong.

Domestic

- **Yan Jin** (invited panelist). “Misinformation: How Can Communication Faculty Fight Back?” Virtual panel, Public Relations Division, AEJMC, February 17, 2022.
- **Yan Jin** (invited presenter). “Crisis Misinformation and Corrective Communication: Evidence-based Insights for Effective Infodemic Management.” Research Roundtable, Association for Business Communication (ABC) Annual International Conference, October 18-23, 2021. [virtual]
- **Yan Jin** (invited panelist). “PR in a Post-Pandemic World”, virtual luncheon organized by Graduate Student Committee, Public Relations Division, AEJMC Virtual Conference, August 6, 2021.
- Shelley Spector, LaShonda Eaddy, Taylor Voges, and **Yan Jin**. “The Role of PR in Protecting Public Health: A History of Pandemic Communications from the 1918 Flu to the 2020 Coronavirus.” Public Relations Society of America (PRSA) International Conference, October 26-29, 2020. [virtual]
- **Yan Jin** (invited panelist). “Communicating about and for Survival: Pre-conference Workshop for Emerging Crisis Communication Researchers.” National Communication Association (NCA) Conference, Baltimore, MD, November 13, 2019.
- Shelley Spector, **Yan Jin**, and Bryan Reber (invited speakers). “Research Insights on Corporate Communications.” Aflac Inc., Columbus, GA, August 23, 2019.
- **Yan Jin** (invited panelist). “Finding Your Niche.” Graduate Student Career Panel, PR Division, AEJMC Conference, Toronto, Canada, August 9, 2019.
- **Yan Jin** (keynote speaker). “‘Sticky Crisis’ Challenges: Advancing Theory and Practice in Managing Complex and Recurring Crisis Issues.” International Crisis and Risk Communication Conference (ICRCC), Orlando, FL, March 11-13, 2019.
- **Yan Jin**. “Examining Influences and Message Effects in Social-Mediated Crisis Communication.” UGA Department of Sociology Fall 2018 Colloquium Series, Athens, GA, September 21, 2018.
- **Yan Jin**. “Crisis Emotions and Social-Mediated Crisis Communication.” Crisis Communication Think Tank (CCTT), Athens, GA, April 19, 2018.
- **Yan Jin**, Cheryl Procter-Rogers, and Juan Meng. “Avoiding Minefields in a Crisis: A Global Perspective for PR Leaders.” Public Relations Society of America (PRSA) International Conference, Atlanta, GA, November 9-10, 2015.
- Hua Jiang, Hongmei Shen, and **Yan Jin**. “Coping Strategies for Practitioners in Management of Work-Life Conflicts.” PRSA International Conference, Atlanta, GA, November 9-10, 2015.

- **Yan Jin.** "Building a Program of Research." College of Nursing, University of Florida, Gainesville, FL, November 3-4, 2014.
- **Yan Jin.** "Effective Communication in the Work Place." The HIGHER Ground Women's Leadership Development Program, Virginia Commonwealth University, Richmond, VA, May 1, 2014.
- Lucinda Austin and **Yan Jin.** "Social Media and Crisis Communication: Explicating the Social-Mediated Crisis Communication Model." New Agendas Conference, Moody College of Communication, University of Texas-Austin, Austin, TX, April 3-5, 2014.
- Brooke Liu, Julia Fraustino, and **Yan Jin.** "Social Media Use During Disasters." National Communication Association (NCA) Conference, Washington D.C., November 21-24, 2013.
- Marcus Messner, **Yan Jin**, Shana Meganck, Scott Quarforth, Sally Norton, and Vivian Medina-Messner. "140 Characters Towards a Better Health: An Exploration of the Twitter Engagement of Leading Nonprofit Communication." PRSA International Conference, Philadelphia, PA, October 26-29, 2013. **Public Relations Research Showcase Presentations: Top Six Articles**
- **Yan Jin.** "Developing Future Leaders." Public Relations Leadership Summit in Honor of Betsy Plank, sponsored by The Plank Center for Leadership in Public Relations, IBM and Heyman Associates, Chicago, IL, November 1, 2012.
- **Yan Jin.** "Publics' Emotional Responses in Crises and Conflicts." National Conference of State Legislatures staff sections, The Senate and House Clerks' Offices, Richmond, VA, October 13-15, 2011.
- **Yan Jin.** "A Call for Identity: Public Relations' Role in China's Strategic Communication Education." Panelist for "Public Relations Education in Pan-Chinese Regions: Curriculum Evolution and Program Development." AEJMC Conference, San Francisco, CA, August, 2006.
- **Yan Jin** and Augustine Pang. "Measuring the Emotions of Public Relations Practitioners." Keynote talk invited by PRSA Chapter in Spokane, WA, September 29, 2005.
- Augustine Pang, **Yan Jin**, and Glen T. Cameron. "Strategic Communication in Crisis Governance: Analysis of the Chinese Government's Crisis Communication Strategies during the Severe Acute Respiratory Syndrome (SARS) Crisis." PRSA International Conference, New York, NY, October 23-26, 2004. **Showcasing the Best of Public Relations Research**
- **Yan Jin.** "Perceived Interactivity Effects," Preconference Panel on Interactivity, American Academy of Advertising (AAA) Conference, Baton Rouge, LA, March 25-28, 2004.

Reviewer of Scholarly Publications and Research Grants

Special Issue Editor

- *Public Relations Review*: "Theory Advancing Practice: The Contingency Theory in the Strategic Management of Crises, Conflicts and Complex Public Relations Issues" Special Issue, 2020-2022 [co-editor: Augustine Pang]
- *Journal of International Crisis and Risk Communication Research*: "COVID-19 Crisis and Risk Communication" Special Issue (Volume 4, Issue 2, 2021: <https://stars.library.ucf.edu/jicrcr/vol4/iss2/>), 2020-2021

Editor, Proceedings of CCI Conference on Corporate Communication, 2016-2019

Editorial Boards

- *Asian Journal of Communication*, 2020-present
- *Public Relations Review*, 2018-present
- *Communication Research*, 2018-present
- *Journal of International Crisis and Risk Communication Research*, 2017-present
- *Journal of Public Interest Communications*, 2017-present
- *Journal of Public Relations Research*, 2009-present
- *Journal of Applied Communication Research*, 2019-2020
- A special issue of *Computers In Human Behavior* ("Social Media and the Crisis Lifecycle"), 2014

Reviewer for Scholarly Journals

Journal of Contingency and Crisis Management (2006-present), *Asian Journal of Communication* (2007-present), *Communication Research* (2009-present), *Journal of Public Relations Research* (2009-present), *Public Relations Review* (2009-present), *Journal of Management Education* (2011-present), *Global Media Journal* (2012-present), *Corporate Communications: An International Journal* (2012-present), *Journalism and Mass Communication Quarterly* (2013-present), *International Journal of Business Communication* (2013-present), *Mass Communication and Society* (2015-present), *International Journal of Strategic Communication* (2015-present), *Journal of Communication* (2016-present), *Journal of Business Research* (2016-present), *International Journal of Environmental Research and Public Health* (2016-present), *Chinese Journal of Communication* (2016-present), *Public Relations Journal* (2017-present), *Journal of Applied Communication Research* (2017-present), *Journal of International Crisis and Risk Communication Research* (2017-present), *Journal of Public Interest Communications* (2017-present), *Communication Studies* (2018-present), *Health Communication* (2018-present), *Journal of Health Communication* (2018-present), *International Journal of Business Communication* (2018-present), *Journal of Communication Management* (2019-present), *Management Communication Quarterly* (2019-present), *Journal of NonProfit and Public Sector Marketing* (2020) (special issue on Crisis Communication in the Public Sector), *Negotiation and Conflict Management Research* (2020) (special issue on Negotiation and Conflict Management in Public Relations and Strategic Communication), *Journal of Risk Research* (2020-present), *Risk Analysis* (2020-present), and *International Communication Research Journal* (2020-present).

Reviewer for Book and Book Proposals

- Review of *International and Intercultural Public Relations: A Campaign Case Approach*, by Michael Parkinson, Daradirek "Gee" Ekachai (Allyn & Bacon, 2005). *Journalism Studies*, 8(1), 165-167, 2007
- Review of book proposals: Rowman & Littlefield Publishing, 2019; Peter Lang Publishing, 2018; Wiley-Blackwell, 2009; Blackwell Publishing, Inc., 2006

External Reviewer for Research Grants

- National Institute for Health Research (NIHR) Applied Research Collaboration North East and North Cumbria, UK, 2021
- Austrian Science Fund (FWF), 2021
- Decision, Risk, and Management Sciences (DRMS) Program, National Science Foundation, 2021
- Arthur W. Page Center for Integrity in Public Communication, Penn State University, 2021
- Swiss National Science Foundation, 2020
- The Leverhulme Trust, United Kingdom, 2019
- Research Council, University of Leuven, Belgium, 2014

External Reviewer for Encyclopedia Entry, Oxford Research Encyclopedia of Communication, 2017

TEACHING:

Instruction at the University of Georgia (UGA)

Courses Taught

- JRMC 9010: Mass Communication Theory (Graduate)
- FYOS 1001: Strategic Health and Risk Communication (Freshman Seminar)
- ADPR 3510: Public Relations Research (Undergraduate)
- ADPR 3850H: Public Relations (Undergraduate Honors)
- ADPR 5120: Crisis Communication (Undergraduate)
- ADPR 5910: Public Relations Administration (Undergraduate)
- ADPR 5990H: ADPR Health (Undergraduate Honors)
- ADPR 5110: ADPR Health (Undergraduate)
- ADPR 5950/7950: Public Relations Campaigns (Undergraduate Capstone)

- JRCM 5080: International Mass Communication (Undergraduate [Grady@Oxford Program](#))

Study Abroad Program

- Grady Faculty, Grady@Oxford Study Abroad Program, UGA at Oxford University Program, Oxford, United Kingdom, Summer 2016

New Course Design and Curriculum Innovation

- ADPR Health, Department of Advertising and Public Relations, Grady College, Spring 2016

Courses Taught at Other Institutions

Virginia Commonwealth University

- MASC 683: Strategic Public Relations in a Global Environment (Graduate)
- MASC 672: Strategic Public Relations Research & Evaluation (Graduate)
- MASC 439: Public Relations Campaigns (Undergraduate [Capstone](#), Service-Learning)
- MASC 425: Public Relations Research (Undergraduate, Service-Learning)
- MASC 335: Public Relations Production (Undergraduate)
- MASC 323: Public Relations (Undergraduate)
- MASC 104: Public Relations Lab (Undergraduate)
- CMST 301: Service Seminar: Community Engagement and Youth Health (Undergraduate, Service-Learning)

University of Missouri-Columbia

- J405/J8018: Advanced Research in Strategic Communication (Graduate)
- J334/J4258 & J7258: Global Communications (Undergraduate)

Public Teaching and Invited Guest Lectures

International Public Teaching

- Ramon Llull University, Barcelona, Spain: “Stakeholder Management in Crises,” M.A. Course “Stakeholder Relations”, Blanquerna School of Communication, MA in Global Communication, Leadership and Corporate Diplomacy (January 14, 2022)
- Università IULM, Milan, Italy: “Crisis Communication”, Economics and Marketing Department (November 6, 2018)
- The Hong Kong Polytechnic University, Hong Kong: “Corporate Communication: Past and Present”, M.A. in Bilingual Corporate Communication, Department of Chinese & Bilingual Studies (February 2, 2016)
- Ramon Llull University, Barcelona, Spain: “Crisis Communication and Stakeholder Engagement,” M.A. Course “Stakeholder Relations and Communication”, Blanquerna School of Communication (December 11, 2015)

Domestic Public Teaching

- University of San Francisco: “Public Health Crisis Communication”, Honors College Crisis Communication Seminar (November 2, 2021)
- College of Charleston: “Crisis Communication”, Master-Level Crisis Communication Course (recorded on February 26, 2021)
- New York University: “Crisis Communication”, Specialties in PR, Public Relations & Corporate Communications Graduate Program (November 16, 2020)
- University of Central Florida: “Managing Uncertainty in Crisis Communication”, Online Undergraduate Crisis Communication Class for both Strategic Communications minor and Mass Media minor (recorded on March 11, 2020)
- Penn State University: “Crisis Communication Theories”, Public Relations Theory, Bellisario College of Communications (September 14, 2018)
- Virginia Commonwealth University: “Research on Social Mediated Crisis Communication”, Social Media Research (Honors), Richard T. Robertson School of Media and Culture (November 21, 2017)

- University of Maryland: “The Contingency Theory of Public Relations and Strategic Conflict Management”, Introduction to Public Relations (online course), Department of Communication (November 1, 2016)
- San Diego State University: “Construct Explication and Theory Building”, *Meet the Scholars* Skype series, Advanced Theory, School of Journalism & Media Studies (February 23, 2015)
- Baruch College (NYC): “Work-life Conflict and Emotional Leadership”, (September 17, 2016; September 19, 2015)

Dissertation and Thesis Committees at UGA

- Dissertation Chair: LaShonda Eaddy (completed 2017, currently Assistant Professor at Penn State University), Yen-I Lee (completed 2019, currently Assistant Professor at Washington State University), Sungsu Kim (completed 2019, currently Assistant Professor at Kookmin University, South Korea), Hyoyeun Jun (completed 2020, currently Assistant Professor at Salve Regina University), Xuerong Lu (2018-present), Youngji Seo (2018-present), Taylor Voges (2020-present), Sara Ervin (2020-present)
- Dissertation Committee Member: Camila Espina Young (completed 2020), Hanyoung Kim (2018-present), Sung In Choi (2020-present)
- Thesis Committee Member: Jeong Hyun Lee (completed 2019), Victoria Knight (completed 2018), Wenbo Li (completed 2017), Hyoyeun Jun (completed 2016)

Dissertation Committees at Other Institutions

University of Alabama

- Dissertation Committee Outside Member: Jonathan Graffeo, Department of Advertising & Public Relations (2019-present)

University of North Carolina-Chapel Hill

- Dissertation Committee Outside Member: Seoyeon Kim, School of Media and Journalism (completed 2019, currently Assistant Professor at University of Alabama)

Virginia Commonwealth University

- Dissertation Co-Chair: Robin Ashworth (completed 2012)
- Dissertation Committee Member: Meghan Rosatelli (completed 2011), Jaffar Alalwan (completed 2012), Adam Dean (completed 2013), Sean Stewart (completed 2014), Linda Gupta (completed 2016), Lulu De Panbehchi (2009-2014)

Advising and Mentoring at UGA

Graduate Advising

- Faculty Co-Advisor, Crisis Group (8-10 graduate and undergraduate student researchers interested in crisis communication and management), Grady Analytics, Insights, and Measurement (AIM) Club, 2018-present
- International Visiting Scholar: Itsaso Manias-Muñoz (Ph.D. Candidate, University of the Basque Country), Supervised Research Project on Crisis Communication, Spring 2017
- Ph.D. Advisees: LaShonda Eaddy, 2014-2017; Yen-I Lee, 2014-2019; Sungsu Kim, 2015-2019; Hyoyeun Jun, 2017-2020; Xuerong Lu, 2018-present; Youngji Seo, 2018-present; Sara Ervin, 2019-present; Taylor Voges, 2020-present; Sara Ervin, 2020-present
- M.A. Advisees: Ruoyu Sun, 2015-2016; Celeste Reyna, 2015-2017; Cara Anne Anderson, 2018-2019; Jun Fu, 2021-present; Madison Abrams, 2021-present

Undergraduate Research Mentoring

- Faculty Mentor, UGA Foundation Fellow, 2020-present
- Faculty Mentor, Honors Internship, Summer 2020
- Faculty Advisor, Public Relations Student Society of America Bateman Competition, 2016, 2017 and 2018
- Faculty Advisor, Case Study Competition in Corporate Communication, Arthur W. Page Society and Institute for Public Relations, 2016 and 2017
- Faculty Mentor, Creative Consultants (student-run PR agency), 2014-2017

- Mentor, Center for Undergraduate Research Opportunities (CURO) Honors Scholars Program, Fall 2016 and Fall 2020
 - Faculty Supervisor, Research Projects for Turner Program Fellows, Summer 2015
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SERVICE:

Selected Service to the University of Georgia (UGA)

- Co-Founder, Crisis Communication Think Tank (CCTT), Crisis Communication Coalition, UGA, 2018-present
- Assistant Department Head of Advertising and Public Relations, August 2017-present
- Member, Graduate and Research Committee, Grady College, 2016-present
- Webinar Lead (10/8/2020), “Hilton Effect: How a 100 Years Young Company Transforms Travel with Purpose,” *Driven by Purpose* virtual series, Department of Advertising and Public Relations, Fall 2020
- Member, University Review Committee (Area: Professional & Applied Studies), 2018-2020
- Chair, Undergraduate Curriculum Committee, Grady College, 2016-2021 (Member, 2015-2021)
- Invited Faculty, Academic Affairs Faculty Symposium, UGA Teaching Academy, 2017

Selected Service to Virginia Commonwealth University (VCU)

- Advisory Board Member, The Robertson School of Media and Culture (2019-2021)
- Faculty Fellow, ASPIRE (Academic Scholars Program in Real Environments) Program (2013-2014)
- University Committee Member: Community Engagement Council (2013-2014), Career Services Council (2013-2014), Service Learning Advisory Council (2008-2014), Graduate Council (2006-2008)
- Robertson School Committee Chair: Executive Advisory Committee (2010-2013)

Recent Service to Professional Community

Service to Professional Organizations

- The Arthur W. Page Society
 - Member, Page Southeast Advisory Cabinet, 2021-present
- Centre for Employee Relations and Communication (CERC), Università IULM, Milan, Italy
 - Invited Member, Scientific Committee, 2020-present
- National Communication Association (NCA)
 - Invited Member, Special Taskforce on the Feasibility of a New NCA Center on Communication Excellence, 2016-2019
- Public Relations Society of America (PRSA)
 - Member, Committee on Work, Life, and Gender, 2010-2016
 - Member, National Research Committee, 2012-2014
- Association for Education in Journalism and Mass Communication (AEJMC)
 - Discussant, Scholar-to-Scholar Session: “Public Relations in the time of COVID-19: Crisis Communication and Organizational-Public Relationships”, Public Relations Division, 2021
 - Discussant, Scholar-to-Scholar Session: “Theoretical Advancements in Crisis Communication Research: Crisis Response Strategies”, Public Relations Division, 2020
 - Communications Committee Member, Public Relations Division, 2015-2018
 - Conference Paper Reviewer, 2020-present
- International Communication Association (ICA)
 - Conference Session Chair, “Current Research in Crisis Communication”, Public Relations Division, 2021
 - Conference Paper Reviewer, Public Relations Division, 2019-present
- Corporate Communication International (CCI)
 - Member, Board of Trustees, 2019-present
 - Advisory Board Member, 2013-present

- Association for Business Communication (ABC)
 - Member, Research Committee, 2013-present
- National Public Health Information Coalition (NPHIC)
 - Judge, Excellence in Health Communications Awards, 2015
- The Museum of Public Relations
 - Member, Board of Trustees, 2018-present
 - Board of Advisors, 2015-present
- European Public Relations Education and Research Association (EUPRERA)
 - Reviewer, EUPRERA Congress Scientific Committee, 2020-present
- World PR Forum Research Colloquium
 - Reviewer, 2019-2020

Professional Clients Served through Experiential Learning at UGA (2014-present)

- PR Campaigns: eBay (Spring 2017, Spring 2018), The Home Depot (Spring 2016)
- PR Research: Dekalb Medical (Fall 2016), The Home Depot (Fall 2015), The Museum of Public Relations (Spring 2015), UGA's Center for Health and Risk Communication (Fall 2014)
- ADPR Health: Publicis Health (Spring 2017), Amgen (Spring 2016)